



FULLERTON FORWARD

CITY MANAGER'S REPORT

ADOPT-A-FAMILY

Over the weekend, our Fullerton PD Officers had the pleasure of joining the big man himself for a heartwarming event—the Adopt-a-Family event! This special gathering was part of FPD's Adopt-A-Family Program, a beautiful initiative aimed at bringing joy to multiple families in need during this holiday season.

As part of the program, several families received a delicious lunch, donated by Raising Cane's and hot chocolate donated by Starbucks, including thoughtful gifts, all generously donated by various City of Fullerton employees.

From the bottom of our hearts, thank you to everyone who played a part in making this Adopt-a-Family lunch with Santa a success. Your contributions, big and small, have spread smiles and warmth, embodying the spirit of the holiday season.

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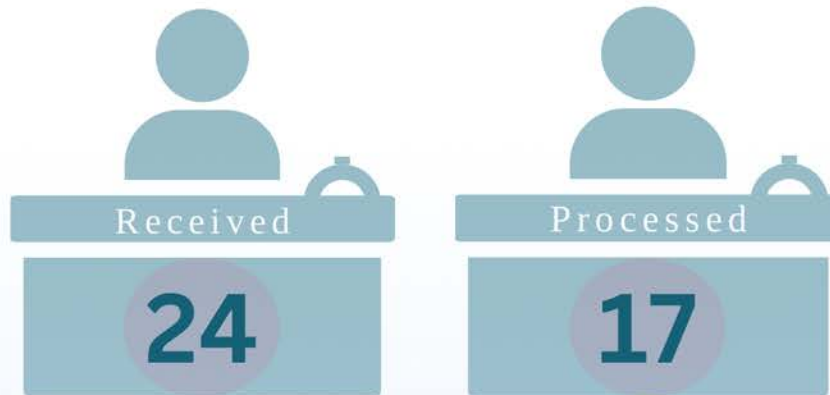
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CITY CLERK UPDATES

The City Clerk's Office received 24 public records requests and processed 17 public records requests, between November 29th and December 13th, as required under the **California Public Records Act**.



INFORMATION TECHNOLOGY

Phishing

In November, we saw the best results ever on the monthly phishing test – only 0.2% of the recipients clicked on the phishing email! We also saw an increase in the number of staff that completed the monthly security training in KnowBe4.

Business Email compromise is a real threat to our information security, and your participation in security training helps to combat this threat. Keep up the great work!





ADMINISTRATIVE SERVICES

NEW BUSINESS REGISTRATIONS

AYALA DEMOLISSON
Contractor-General

SHIVAS ENTERPRISES INC
Residential Senior Care Home-6 Beds

EVERYDAY FOODS LLC
E-Commerce Sales of Snack Food

G STUDIO FITNESS
Fitness Studio

HIGH WATER LAUNDRY
Self Service Laundromat

JEZELE ESQUIVEL ESTHETICS
Licensed Massage Therapist @Bodycentre

LE BELLE SKINCARE
Esthetician- Skincare Services

LENA H HAIR
Cosmetologist @SOLA Salon Studios

PARSELL GALAN METAL ROOFING AND WALL SYSTEMS
Contractor- Specialty

SOCAL MED SPAS
Medical Spa

SOKIT BEAUTY INC
Beauty and Skincare Retail Store

SPARKLE COIN LAUNDRY
Coin Laundromat

SPECIAL DAY USA
Online Sales-Clothes

STUDIO FINS SO CAL
Custom Wood and Furniture Shop

CLUBNIT GROUP INC
Live Entertainment Bar- No Food Sales

VALUEMAX OUTLET INC
Department/Variety Store

AORATOS
Manufacturing-Wholesale

CHRISTINE CHIROPRACTIC CORPORATION
Chiropractic Office

CHROMA PHOTO AND FILM
Event Photographer- Weddings, Parties, Quinceanera

ELIZABETH ANDRADE
Photography- Mobile Photographer

G.C.M. LOS ANGELES
Wholesale-Tile

JAGDISH K WADHWA
Electrolysis Technician @ Electrolysis By Janice

JOY CRUISE & TRAVEL
Travel Agency

MIA'S PHOTO BOOTH RENTAL
Event Equipment Rentals

MEDARD SISON NP APN CORP
Psychiatric Mental Health- Nursing Services

ASHURAY INC
Korean Takeout Restaurant

TIRE WORLD
Tire Shop



COMMUNITY AND ECONOMIC DEVELOPMENT

CODE ENFORCEMENT

Program Staffing

As of December 11, 2023, two of the four Code Enforcement vacancies were filled by Code Enforcement Officers Frank Bautista and Christopher Thorn. The Division is happy to welcome both officers to the team. Both Frank and Christopher are Certified Code Enforcement Officers who will be a real asset to the team. Frank will provide service to residents and businesses in Zone 2, which is the center of town between Euclid and Raymond; and Christopher will service Zone 3 which is the eastern part of Fullerton, including all properties east of Raymond. The Code Enforcement Division will continue to work with HR to fill the remaining two vacancies for the citywide Code Enforcement Program.

HOUSING ELEMENT UPDATE

The revised draft of the Housing Element is near completion and minor edits are being finalized between the City's consultant, Rincon, and Community Development staff. The revised Housing Element will be posted to the City's website after the New Year with a public comment period commencing on January 15, 2024, through January 26, 2026. A public workshop will also be held to ensure that all interested parties have the ability to ask questions and receive feedback. Public comments received during that time will be evaluated and incorporated where possible. Notification of the availability of the revised Housing Element will be made through posting on the City website, through advertisement in the local newspaper, and via an email blast to all those who requested notification (approximately 400 individuals/parties).

YTD STATS JULY 2023 - PRESENT



CODE ENFORCEMENT STATS

July 1, 2023 – December
14, 2023

550

Complaints Received

608

Cases Resolved

807

Inspections Conducted

- Sign Permits
- Electrical Vehicle Charging Systems (5 Day Turnaround)
- Demolition Permits (Residential & Commercial)
- Commercial Tenant Improvements
- Fire Residential and Commercial Permits

ECONOMIC DEVELOPMENT

The department continues to improve our online offerings for digital permits. As of publishing this newsletter, over 50 permits are now available for online submittal.

The department plans to produce tutorial videos for contractors and the public to better use our portal.

We plan to expand our automated offerings beyond SolarAPP+ permits in the coming months.

Entitlements also available for online initial submittal including:

- Administrative Restaurant Use Permits (ARUPS)
- Conditional Use Permit (CUP's)
- Historic Designations
- Minor Site Plan Residential
- Zoning Variances – Initial Submittal

Online building permits include but are not limited to new categories such as:

- Auxiliary Dwelling Units (ADU's)
- Home Alterations & Repairs
- Residential Conversions

The City is also excited to collaborate this upcoming year with our local SBDC office at CSU Fullerton. We are Co-Branding and supporting the following programs:

- Jan 24 - Leasing 101 for Today's Brick and Mortar: <https://SBDC-Leasing101.eventbrite.com>
- Jan 26 to Mar 1 - SBDC Eats offered in English and Spanish: <https://ocie-sbdc-eats.eventbrite.com>
- Feb 07 - From Business to Franchise: your Roadmap to Success: <https://SBDC-Franchise.eventbrite.com>
- Feb 28 - Accelerating Business Growth: Data-Driven Strategies: <https://SBDC-AcceleratingGrowth.eventbrite.com>
- Mar 7 to Apr 12 - Beauty Boss offered in English and Vietnamese: <https://ocie-beauty-boss.eventbrite.com>
- Mar 12 to Apr 02 - Shopify Unveiled: from Setup to Sales Savvy: <https://sbdc-shopify.eventbrite.com>

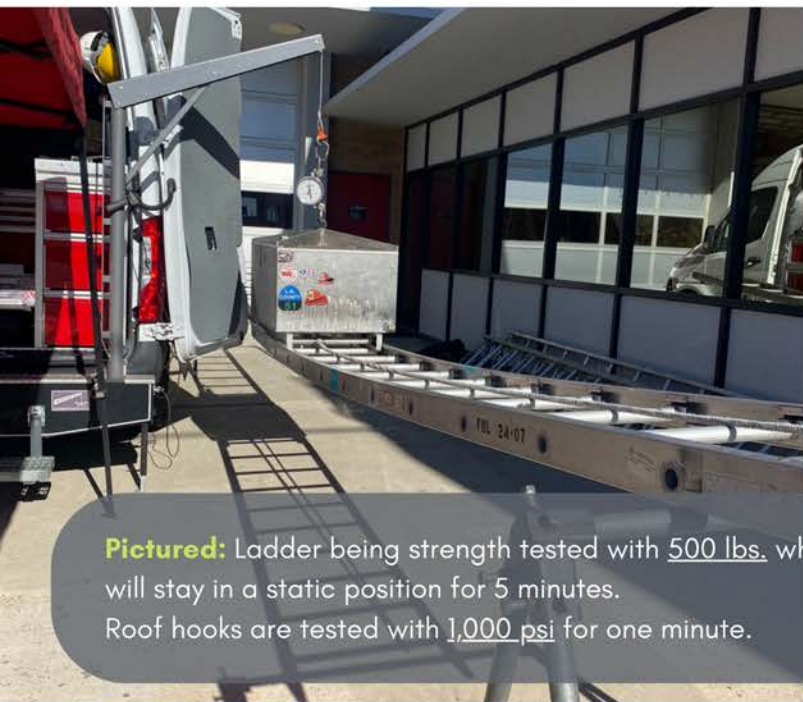


FIRE DEPARTMENT

ANNUAL LADDER INSPECTIONS

Each December, Fullerton Fire Department conducts annual ladder inspections of our ground ladders to ensure compliance with NFPA 1932. This year FFD had over 1100 feet of ground ladders tested by Underwriters Laboratories (UL).

Ladders undergo visual inspection of welds and structural components, strength testing, roof hook testing, ladder hardware test. Annual testing ensures that ladders are response ready and safe. If a ladder fails any portion of the test, it is either sent for repair or removed from service. Fullerton Fire Personnel track the equipment to ensure that all ladders are tested and that all apparatus have ladders and remain in-service while testing is conducted.



Pictured: Ladder being strength tested with 500 lbs. which will stay in a static position for 5 minutes. Roof hooks are tested with 1,000 psi for one minute.



HUMAN RESOURCES

RECRUITMENT SUMMARY

An **eligibility list** was established for the following positions:

- Associate Planner
- Electrician
- Human Resources/Risk Management Analyst I
- Parks and Recreation Manager
- Purchasing Supervisor

The following **recruitments are open** and **accepting applications**:

- Air Conditioning Mechanic – Continuous until filled
- Associate Plan Check Engineer – filing period closed December 3
- Electrician – Continuous until filled
- Library Services Supervisor (promotional) – filing period closed December 3
- Police Dispatcher- Lateral- Continuous until filled
- Police Officer Trainee – Continuous until filled
- Public Information Specialist – filing period closes December 31
- Water Production Operator – open until December 3

Applications **accepted on a continuous basis** for non-regular positions:

- Community Services Leader Series
- Community Services Specialist Series
- Fire Department Utility Worker I/II
- Library Page
- Police Cadet
- Police Officer Lateral/Academy Trained
- Senior Parks and Recreation Specialist Series

Upcoming recruitments include:

- Administrative Assistant – Confidential
- Deputy Director of Administrative Services
- City Traffic Engineer
- Equipment Operator
- Homeless Outreach Case Manager (Non-Regular)
- Source Control Inspector
- Police Records Clerk
- Senior Customer Service Representative

5 NEW HIRES

ASD– 1 Hire

PD– 1 Hire

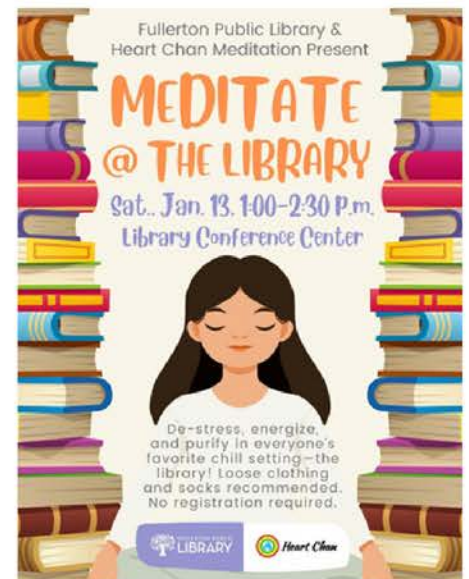
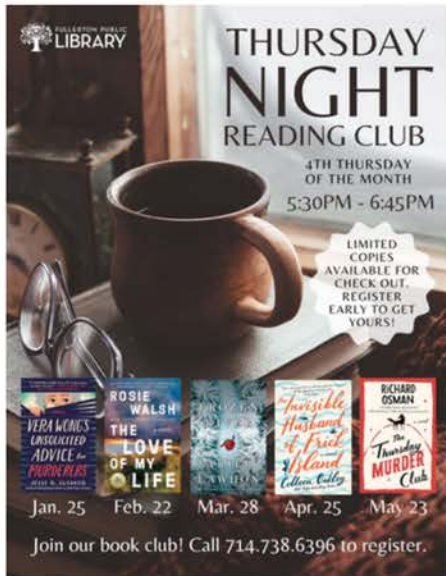
CED– 1 Hire

PW– 2 Hires

LIBRARY

De-Stress, Energize, and Purify at Fullerton Public Library!

De-stress, energize, and purify in everyone's favorite chill setting—the library! Join Fullerton Public Library and our community partner, Heart Chan Meditation, on Saturday, January 13 at 1:30 p.m. in the Main Library Conference Center and let us help you find the balance between activity and inactivity. Loose clothing and socks recommended. No registration required.



Join the Fullerton Public Library's New Thursday Night Reading Club!

Fullerton Public Library is excited to invite the reading public to join our new book club for adults featuring everything from historical fiction to gripping suspense to murder most foul! The Thursday Night Reading Club meets on the fourth Thursday of each month from 5:45 to 6:45 p.m. at the Main Library. Call (714) 738-6396 to register. Limited copies of featured titles are available for check out, so register early to get yours!

Fullerton Public Library Offers Winter Reading Fun for Readers of All Ages

What if you could experience the fun of Summer Reading in the Winter? You can! FPL offers Winter Reading programs for children, adults, and even teens. This year's Children's Winter Reading Program runs from December 12 to January 13. Kids ages 3 to 8th grade can read and earn prizes including grab bags, craft kits, food coupons, free books, and more by downloading the ReadSquared app or signing up at fullertonlibrary.readsquared.com. For adults, this year's Winter Reading for Grown-Ups program encourages older readers to submit book review forms at the Main Library from December 12 to March 19 for a chance to win this year's grand prize: a Kindle Paperwhite e-reader courtesy of the Friends of the Fullerton Public Library! There's even a Teen Winter Reading Program just for tweens and teens! Pick up a reading log and goodie bag in the Teen Area of the Main Library from December 13 to January 13 to earn fun prizes like erasers, pens, bookmarks, stickers, plushies, DIY kits, free books, and more!

WINTER READING PROGRAMS

Adults
Dec. 12 - Mar. 19

Children
Dec. 12 - Jan. 13

Teens
Dec. 12 - Jan. 13

PARKS AND RECREATION

Wednesday Certified Farmers' Market

Our farmers and vendors will be taking a well-deserved break on Wednesday, December 27th, they will resume their weekly rain-or-shine market on January 3rd.

ON GOING EVENTS

Winter Kick-Off Camp

Please join us for the winter break kick-off Camp! Kids ages 6 – 15 are invited to this fun, one-day program in which we will be making hand-crafted gifts for the holidays.

December 22, 2023

9 AM – 12 PM

\$30, all materials provided



Santa Letters

By special arrangement with the North Pole, kids were able to send their letters to Santa at the following locations.

- Fullerton Community Center
- Fire Station #2
- Richman Center for Healthy Neighborhoods
- Fullerton Public Library, Children's Room

Kids were able to use Santa letter templates to tell Santa their Christmas wishes. They then sealed, addressed, and stamped their envelope with a letter inside and mailed it off to the North Pole. Be on the lookout for a reply from Santa!

Hillcrest Park

WINTER
CAMP

Winter Camp Hillcrest 2023

Registration is now open for Winter Camp Hillcrest! Campers ages 6 through 12 will enjoy arts crafts, outdoor play, and music at beautiful Hillcrest Park along with fun weekly excursions. For registration and questions visit fullertonEconnect.com or call (714) 738-6575.

- Date:
 - Week 1: December 26 – 29
 - Week 2: January 2 – 5
- Time:
 - Regular Day: 10 AM – 4 PM, \$120
 - Extended Day: 7 AM – 6PM, \$170

CONTRACT CLASSES

- **Genetics Camp**

Come and join this fun hands-on biology workshop for kids! Learn about DNA and how fruit flies play critical roles in genetics.

Date: January 8th

Time: 9 AM - 12 PM



- **Pokemon Engineering using LEGOs**

Date: March 18th - March 22nd

Time: 9 AM - 12 PM



- **Youth Art, Music, and Education classes**

Reading and Math Development

Intro to Violin, Drums, and Guitar classes

Anime and Cartoon drawing classes

Date: Ongoing. Please check the Fullerton E-Connect for availability.

- **Youth Fitness and Sports**

Volleyball, Martial Arts, Soccer, Ice Skating, Gymnastics, Dance, Fun with Horses

Date: Ongoing. Please check the Fullerton E-Connect for availability.

- **Adult Fitness & more**

Zumba, Yoga for all levels, Archery, Dog Obedience Training, Fusion Belly dance, Chair Yoga

Date: Ongoing. Please check the Fullerton E-Connect for availability.

FIRST NIGHT EVENT DETAILS

The Parks & Recreation department cordially extends a special invitation to the highly anticipated New Year's Eve celebration in Downtown Fullerton on December 31st, running from 7 pm to Midnight. Embrace the arrival of 2024 with live music, delectable food offerings, and an enticing fireworks show. This event marks its return following the success of 2019, serving as a beacon of unity for our community.

The festivities will include a dedicated kid's lane filled with games and inflatables, four stages featuring various performances, and culminate with a spectacular fireworks display at midnight. As the event approaches, further detailed information will be provided to heighten anticipation. We eagerly anticipate your presence in the heart of our city for a night of festivities, camaraderie, and the joyous spirit of the New Year. Visit www.cityoffullerton.com/firstnight for more info.

EVENT MAP



SENIOR PROGRAMS & EDUCATION

Free older adult assistance and support groups:

- Alzheimer's Caregiver Support Groups, 3rd Tuesday of the month
- Grief Support Group, 2nd and 4th Friday of the month
- Health Insurance Counseling and Advocacy Program (HICAP) Appointments either in English/Korean, 1st and 3rd Monday of the month
- Community Legal Aid Appointments, 2nd Tuesday of the month



Introducing iPad Training for Seniors:

- December 18th from 11 AM – 12 PM

Presentación de diferentes opciones de transporte con OCTA

- 29 de Enero from 9:00 AM – 10:30 AM

Sharpen your Mind! Memory Tips and Teasers: Presented by Alzheimer's OC

- January 17th from 10 AM – 11 AM



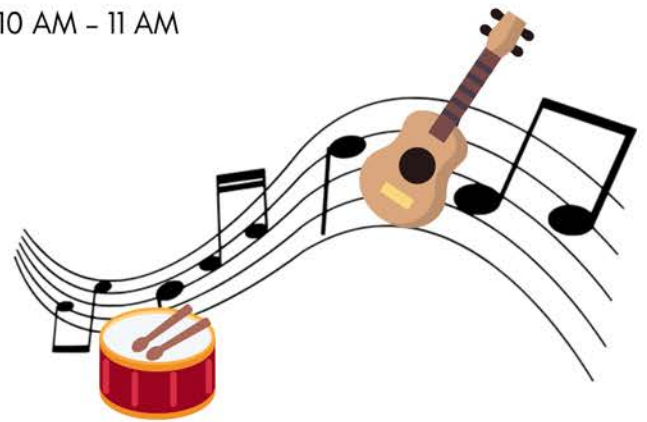
Thursday Music at the Fullerton Community Center

Senior Ukulele Jam: 1st Thursday of the month

Senior Drum Circle: 2nd and 4th Thursday of the month

Senior Sing-a-long & Desert Social: 3rd Thursday of the month

NOCE-LEAP Sessions will be on a break from December 18th, 2023 – January 11th, 2024. The sessions will resume on January 12th, 2024



There will be **no ongoing senior programs** the week of December 25th, 2023 – January 1st, 2024. Programming will resume on January 2nd, 2024

YOUTH SPORTS

City staff and **School District staff** met with all **Youth Partner Leagues** on December 5th. All field conflicts have been resolved except for the youth baseball at the Fullerton Sports Complex. All three leagues will meet to go over time slots for the usage.

Fullerton Bears Cheer competed in the **JAMZ Cheer & Dance** and two out of the three groups placed 1st in the competition. By taking 1st place Bears Cheer has now qualified for JAMZ Cheer & Dance National Competition.



PARK CAPITAL PROJECTS (CIP)



- **Emery Park**

- Scope of the project includes a new playground with an adjacent picnic area and an ADA-accessible walkway from Sunny Ridge Drive
- Project is currently in the design phase

- **Bastanchury Park**

- Scope of project included repairing of playground surface
- Project is complete, playground is now open

Before



After



- **Chapman Park**

- Scope of the project includes ADA-compliant restroom renovation
- Design phase is nearing completion
- Next step will be for the construction contract to go out to bid
- Expected completion date: February 2024

POLICE DEPARTMENT

RECENT EVENTS

New K-9

Earlier this year, FPD enlisted help from the community in naming our new police K-9. After a social media vote, K-9 Goose was chosen as the fan favorite. Cpl. Bryan Franco and K-9 Goose began their training in apprehension and article searches, graduating this last Friday. K-9 Goose is a one-year-old German Sheppard whose purchase was made possible by a generous donation from a local Fullerton Business-owner.

Undoubtedly, this new addition to our K-9 unit will directly contribute to the protection and safety of our Officers, and the Community, for years to come.



Der Kleiner Panzers VW Club hosted a **Santa's Lil' Helper Toy Drive** on December 3rd giving back to the Fullerton Community. Approximately 135 Volkswagen vehicles were decorated for the holiday toy drive. A mountain of toys was donated to be handed out to children in need this Christmas.

Fullerton Police Department participated in our annual **Shop with a Cop** event at Target. Everyone had a great time eating dinner, meeting K9 Nubbin AND Santa and shopping for themselves and loved ones. The night ended with hot chocolate from Starbucks and new best friends. We can't wait until next year!

FUNDRAISER

Fullerton Police Officers participated in the **#NoShaveNovember** challenge donating approximately \$2800 to Movember.com. Even K-9 Nubbin participated! Thank you to all the Officers who participated.



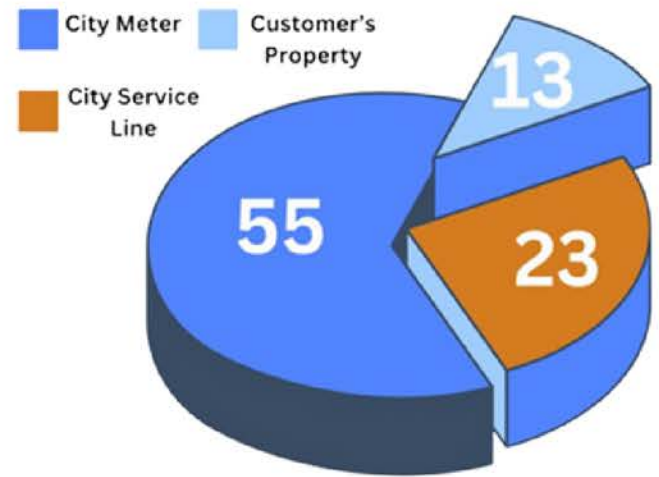
PUBLIC WORKS

LEAK DETECTION

The Water Division enlisted the services of the Municipal Water District of Orange County (MWDOC) to carry out a comprehensive leak detection survey of Fullerton's water distribution system. Their leak detection program has helped identify thousands of leaks throughout Orange County. The acoustic leak detection equipment used by MWDOC can mitigate water loss, minimize runtime, and prevent collateral damage. Additionally, this service can help Fullerton comply with upcoming water loss control regulations currently being developed by the state.

Fullerton's leak detection survey began on October 9, 2023, with the inspection of 80 miles of water mains and service lines. 91 potential leaks were identified, 78 on the city's distribution system and 13 on the customer side. Customers were notified of identified leaks within 24 hours of the city being informed. Approximately 80% of the leaks found on city infrastructure have been addressed, and the Water Division is currently scheduling repairs for the remaining leaks. Due to the success of the current survey, the Water Division plans to continue utilizing leak detection services to proactively prevent future water loss.

Total number of leaks: 91



PUBLIC WORKS



WATER SERVICE LEAKS AND REPAIRS

Water Service Leaks

1321 Brea Blvd

2" Service leak

Date reported: 11-02-2023

Status: TBD

201 Claire Ave

2" Service Leak

Date reported: 11-30-
-2023

Status: Repaired

2087 Palmetto Terrace

1" Service Leak

Date reported: 12-09-
2023 Status: Repaired

1412 S Gilbert

1" Service Leak

Date reported: 12-10-2023
Status: Replaced

1730 Fairford Dr

1" Service Leak

Date reported: 12-10-2023
Status: TBD

825 White Water Dr

1" Service Leak

Date reported: 12-11-2023
Status: TBD

Other Leaks

736 W. Wilshire Ave

3/4" Service Leak

Date reported: 12-11-2023

Status: TBD

1910 W Chapman Ave

Hydrant Leak (Small)

Date reported: 11-27-2023

Status: Repaired

1032 Loma Vista Pl

Hit Hydrant

Date reported: 12-03-2023

Status: Repaired

2624 Milton Ave

Hit Hydrant

Date reported: 12-02-2023

Status: Repaired

Main Leaks/Breaks

3201 La Travesia Dr

Water Main Break

Date reported: 11-26-2023

Status: Repaired

1000 E Arroues Dr

6" Water Main Break

Date reported: 11-28-2023

Status: Repaired

633 Casa Blanca Dr

6" Water Main Break

Date reported: 11-30-2023

Status: Repaired

840 Rancho Cir

6" Water Main Break

Date reported: 11-18-2023

Status: Repaired

921 Verona Rd

6" Water Main Break

Date reported: 12-03-
2023

Status: Repaired

CITY HALL DIRECTORY

ADMIN SERVICES	714-738-6549	FIRE DEPARTMENT	714-738-6500
AIRPORT	714-738-6323	HOUSING	714-738-6544
BUSINESS REGISTRATION	714-738-6531	HUMAN RESOURCES	714-738-6361
CITY ATTORNEY	714-446-1400	LIBRARY	714-738-6388
CITY CLERK	714-738-6350	MUSEUM	714-738-3338
CITY COUNCIL	714-738-6311	PARKS AND REC	714-738-6575
CITY MANAGER	714-738-6310	POLICE	714-738-6800
CODE ENFORCEMENT	714-738-6553	PUBLIC INFORMATION	714-738-6317
COMMUNITY DEVEL.	714-738-6541	PUBLIC WORKS—MS	714-738-6897
COMMUNITY CENTER	714-738-6575	PUBLIC WORKS—ENG	714-738-6845

