



FULLERTON FORWARD

CITY MANAGER'S REPORT

PARKS MAKE LIFE BETTER MONTH

The City of Fullerton's City Council recognizes July to be 'Parks Make Life Better Month' in honor of Parks and Recreation.

Parks and Recreation has created a calendar of activities and events for all community members to take part in all month long!

Check out the Parks and Recreation social media accounts at [@fullertonparksandrec](https://www.instagram.com/fullertonparksandrec) to learn about everything happening in the month of July. And be sure to check out the 'Parks Make Life Better Month' calendar:

<https://www.cityoffullerton.com/home/showpublisheddocument/7286>

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ADMINISTRATION

LEGISLATIVE UPDATES

On July 12, 2023 the House Appropriations Subcommittee on Transportation, Housing and Urban Development released their FY24 spending bill. The bill includes Fullerton's Police Station Historic Rehabilitation & Remediation Project for \$2.5 million from Congresswoman Steel, and \$1 million from Congressman Correa. This is unusual, especially since both offices coordinated on this project and submitted the same project proposal. If Fullerton receives both, the total funding for the project will be \$3.5 million!

It is common for requested projects to receive only 25% to 50% of what they asked for, so it is great news that our request is being fully funded, or maybe even over-funded.

The bill will now head to the full committee for approval later this month. City staff is working diligently with our consultant, Townsend Public Affairs, to track the appropriations process. We will provide you with updates as this continues to move forward.

ADMINISTRATIVE SERVICES

NEW BUSINESS REGISTRATIONS



AMERICAN LIBERTY UNIVERSITY

Administration Office - Online
Education

BEACH BODY BOOTCAMP 3B FITNESS INC

Nutrition Shop

BEACH BODY BOOTCAMP 3B FITNESS INC

Group Fitness Classes

DEVELOPERS EDGE LLC

Project Management Consultant

FIRMUS CONSTRUCTION DEVELOPMENT LLC

Construction Consultant

HERO STYLE LLC

Online Sales- Beauty/Pet/Party
Supplies

HONGYUN CAO

State Certified Massage Tech @
Anluis Massage

ORANGE COAST WINDOWS INC

Residential Windows & Doors
Replacement

REBOUND SUPPORT GROUP LLC

Mental & Behavioral - Telehealth
Counseling

SILVIA MAWHINNEY

Online Sales - Used
Toys/Purses/ETC

PROFESSIONAL TOWING LLC

Tow Yard

B C K PROPERTY

Property Management

CLY COMMERCIAL CLEANING

Commercial and Residential
Cleaning Services

ADMINISTRATIVE SERVICES

NEW BUSINESS REGISTRATIONS CONTINUED



FAMILY HEART PRESCHOOL CENTER LTD

Learning Center for Preschool and
School age children

MAMISON INC

Catering/ Take out

PINK MASSAGE SPA

Massage Spa- Facials- Waxing

SPFM INC

Acupuncture Clinic

SPINE SOLUTION CHUNG CHIROPRACTIC INC

Chiropractic Clinic

ADMINISTRATIVE SERVICES



FISCAL YEAR 2023-24 ADOPTED BUDGET ENHANCEMENTS

On June 6, 2023, the Fullerton City Council adopted the Fiscal Year (FY) 2023-24 Operating & Capital Improvements Budget. The FY 2023-24 adopted budget includes funding enhancements above the prior year's budget for various City services and programs in the areas of Public Safety, Community Preservation, Community Events & Services, and Organizational Efficiencies & Sustainability (see table below). City staff is currently working on finalizing the Adopted budget document which will be posted on City's website.

Public Safety

- Police Mounted Enforcement Units (4) (One-Time)
- Enhanced Body Camera Services Contract & Equipment
- Fire Turnouts & Uniforms
- New Fire Protective Uniforms (CalOSHA Mandate)
- Real Time Crime Center Software
- Annual Debt Service ~ Finance new Type 1 Fire Engine

Community Preservation

- Improve landscaping for City parks, medians and trails to 2-3 weeks cycle
- New Safety Materials for City Playgrounds
- Electrification of Various Small Equipment (Mandate)

Community Events & Services

- Restores funding for Community Events: 4th of July Celebration
- Restores funding for Community Events: First Night
- Replace Tables & Chairs at FCC (One-Time)
- Hunt Library 2 year bridge program
- Maple Center Scholarship

Organizational Efficiencies & Sustainability

- Position reclassifications and department reorganizations: Police, Administrative Services, Public Works and Library.
- GASB 96 Implementation (Mandate)
- Add: 1.0 FTE Administrative Assistant (shared by PW & CED)
- Add: 1.0 FTE Senior Planner for half-year
- Add: 1.0 FTE Code Enforcement Officer
- Add: 1.0 FTE City Traffic Engineer (GF portion)
 - Less: Traffic Engineering Contract Services
- Add: 1.0 FTE A/C Mechanic (GF portion)

FISCAL SERVICES

Interim audit fieldwork is scheduled to begin May 22, 2023.

As fiscal year end approaches, Fiscal Services will initiate communication with departments regarding Accounts Payable and Accounts Receivable Accruals.

ADMINISTRATIVE SERVICES

TYLER ACCOUNTS RECEIVABLE / GENERAL BILLING, CASHIERING, UTILITY BILLING AND TYLERPAY IMPLEMENTATION UPDATE

The Fiscal Services and Utility Services staff have been working on the Tyler Munis general and utility billing system implementations. After implementation of the software, the invoice templates will change to provide a fresh consistent look for our customers.

An advanced notice will be sent to customers informing them of the changes to come, including the City Council approved changes to the credit card fee structure. For utility customers, included with the notice will be a "how to" read your new utility bill.

General billing implementation (originally scheduled to go-live in June 2023) is now scheduled to go-live in July 2023 along with the related Tyler Cashiering interface with General Billing. Fiscal Services is working on cleaning up the General Billing customer ledgers to prepare for the Tyler Munis conversion entries. Utility billing with the related Utility Billing Tyler Cashiering interface implementation scheduled to go-live in September 2023 has been moved to late November 2023.

TylerPay and Global Payments Integrated will replace the City's current merchant account and gateway services providers. The implementation of the change in credit card processing along with the pass-through credit card fees will be rolled out in phases by department. The roll out schedule is currently under development.

LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM

The Utility Services Division continues to inform customers that the Low Income Household Water Assistance Program (LIHWAP) is still open and accepting applications. This program, which is administered by the State of California, is available on a first come, first served basis.

The following are changes to the program. However, prior applicants are not eligible to apply again.

- Program extension from August to September 2023, or until funds have been exhausted;
- Maximum benefit increased from \$2,000 to \$15,000; and
- The program is now allowing for not just delinquent but also current bills in the subsidy calculation.

The State has contracted with Community Action Partnership of Orange County (CAPOC) to act as its local service provider in the region, which includes Fullerton. As CAPOC receives and approves Fullerton resident LIHWAP applications, CAPOC and City staff work together to review LIWAP approved customer accounts to maximize the subsidy for eligible Fullerton residents.



COMMUNITY AND ECONOMIC DEVELOPMENT

BUILDING & SAFETY

The Division is in the final stage of hiring for the Building Inspector I, this recruitment will bring our inspector team to a fully staffed level as we continue to pursue our goal of next day inspections.



PLANNING UPDATES

Separation: Associate Planner Christine Hernandez has separated from the City of Fullerton. Christine provided over 15 years of excellent planning service to the residents, businesses, and property owners of Fullerton, and impressed her managers with her expansive knowledge of the FMC, the Fullerton downtown, and expertise of the various architectural styles. We wish her the best.

Planning Staff has selected Atlas Planning Solutions to prepare an update to the City's Safety Element of the General Plan. As required by State Law, any jurisdiction that prepares an update to the Housing Element, an update to the Safety Element, and Environmental Justice Element is required. At this time, only the Safety Element is being updated which will entail the majority of inputs from the Police, Fire, and Planning departments. The Environmental Justice Element will be updated in the future once funding has been identified. Completion of updates to these two elements will not impact whether the Housing Element is certified by the California Department of Housing and Community Development (HCD).



CODE ENFORCEMENT

On April 11, 2023, the Code Enforcement team presented two non-compliant cases before an independent Public Nuisance Hearing Officer. Residents residing within 300 feet of the sites were notified of the public hearings. One of these cases involved hoarding conditions at a single-family residence on the west side of the City. The other was for a property in the Laguna Lake area, where the property owner had demonstrated a chronic and consistent failure to maintain the property. For these two cases, staff presented findings to seek an order to clean up the current condition and have the property maintained moving forward.

The Hearing Officer issued his findings and ordered the two property owners to abate the conditions, authorizing the City to seek a court order abatement warrant, including recovering costs, should the sites fail to comply with the Hearing Officer's Order.

YTD STATS JULY 2022 - PRESENT

6,091

PERMITS ISSUED

4,639

PLAN CHECKS

18,149

INSPECTIONS

\$139.1

PROJECT VALUATION

BEFORE





COMMUNITY AND ECONOMIC DEVELOPMENT

CODE ENFORCEMENT CONTINUED

By May 2023, both properties complied and the properties had corrected violations pursuant to the Hearing Officer's order. However, for cases with hoarding conditions, we find it is common to regress to hoarding patterns and conditions. For that reason, our staff continued to monitor the site and as of June 28, 2023, the property continues to be kept clear of clutter, hoarding, and outside storage.

For the case in the Laguna Lake area, the property is in probate and the responsible party has cleared the overgrown weeds, removed the outside storage, and cleaned up the property. They have informed us that they will be preparing the property for sale.

BEFORE



AFTER



WELCOME, JOVANNY



The Code Enforcement Team is excited to welcome our new Certified Code Enforcement Officer Jovanny Teran Rios!

Jovanny comes to us from the City of Santa Ana Parks & Recreation Department and will be a great asset to our Division and Department as we strive to continuously enhance the level and quality of service provided to our residents and businesses.

AFTER



CODE ENFORCEMENT STATS

July 1, 2022 - June 28, 2023

984

Complaints Received

974

Cases Resolved

1,752

Inspections Conducted



FIRE DEPARTMENT

4th of July

On the 4th of July we celebrated our nation, community, and neighbors. We celebrated our kids, our elderly, and everyone in between. We celebrated those who keep us safe. We especially celebrated the freedom we have in a land that is great. To ensure the residents of Fullerton are safe **Fullerton Fire Department Fire Prevention, FFD Fire Suppression, FFD Command Staff, Fullerton PD**, and CERT and RACES volunteers engaged in a multi-pronged approach to deter fireworks in the high fire severity zones and the use of illegal fireworks. Concurrently, the team encouraged the sale and use of Safe and Sane Fireworks.

FULLERTON FIRE DEPARTMENT 4TH OF JULY BY THE NUMBERS

180: Firework Booth inspections from July 1-4, 2023, conducted by the FFD Fire Prevention Team.

208: Fire Prevention staff hours for pre-planning and booth inspections for set-up, safety, clean-up, and disposal of illegal fireworks with the Bomb Squad.

15: Permits given.

7: Firework Specific related calls from June 29-July 4th.

FIRE DEPARTMENT

38: 4th of July fire related calls (based on engine responses) not including Medical Aid calls.

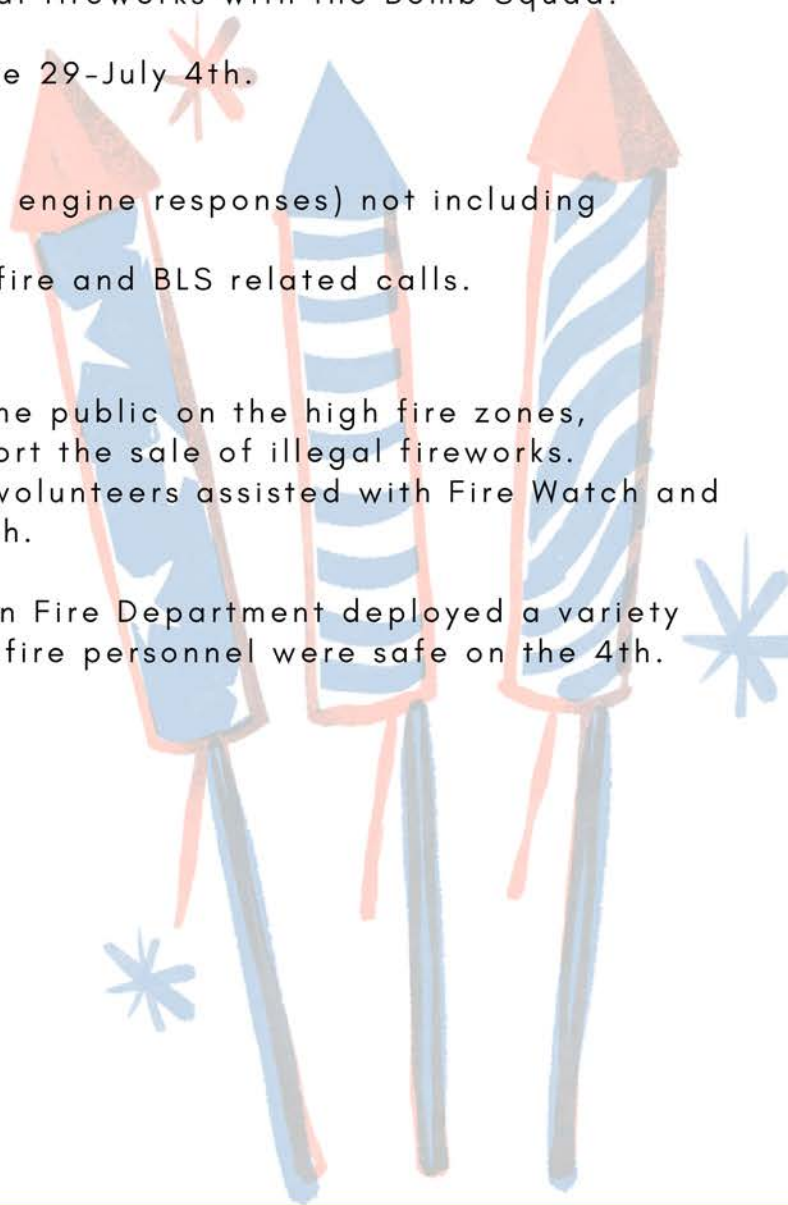
FFD deployed Cal-OES 1313 to assist with fire and BLS related calls.

FIREWORK OUTREACH

Outreach began a month out to educate the public on the high fire zones, enforcement actions, opportunities to report the sale of illegal fireworks.

45 CERT and RACES Volunteer Hours. The volunteers assisted with Fire Watch and MA in a neighboring jurisdiction on July 4th.

In partnership with the community Fullerton Fire Department deployed a variety of resources to ensure the community and fire personnel were safe on the 4th.





HUMAN RESOURCES

RECRUITMENT SUMMARY

- Recruitment for the **Director of Public Works** was posted on April 3 and closed on June 14. 48 applications were received, with 13 currently under review by the Interim Director of Public Works and the City Manager.
- Promotional recruitment for **Fire Engineer** was posted on May 30 and closed on June 5. 7 applications were received and an eligible list was established. Promotions were made on June 24.
- Recruitment for **Firefighter/Paramedic - Lateral** was posted on May 31 and closed on June 18. 14 applications were received. Testing is tentatively scheduled for the week of July 24. This is the City's first time conducting a Lateral Firefighter/Paramedic recruitment.
- Recruitment for **Human Resources Technician** was posted on May 1 and closed on June 4. 246 applications were received of which 104 were invited and 79 self-scheduled for the written test scheduled for June 29.
- The recruitment for **Maintenance Worker/Senior Maintenance Worker I** was open as continuous but is now closed. Testing has been conducted as follows:
 - A test was administered on March 9 and an eligible list was established on March 21.
 - A test was administered on May 3 and an eligible list was established on May 5
 - A test was administered on May 18 and the eligible list was established on the same date.
 - A test was administered on June 13 and June 17 and the eligible list was established on June 17.
- The recruitment will be reinitiated as needed.
- The recruitment for **Police Dispatcher** is open on a continuous basis. Testing has been conducted as follows:
 - A test was administered on May 18 and the eligible list was established on was posted on May 30
 - A test was administered on June 9 and the eligible list was established on June 21.
 - A test is scheduled for July 13.
- The recruitment for **Police Officer Trainee** is open as continuous. The eligible list has been established as follows:
 - February 6, 2023
 - May 1, 2023
 - May 19, 2023
 - June 21, 2023
- The date of the next test is yet to be determined.
- The promotional recruitment for **Police Sergeant** was posted on June 26 and is scheduled to close on July 16. The testing process will be administered in August.
- Recruitment for **Source Control Inspector** was posted on May 15 and closed on June 4. 21 applications were received of which 8 will be invited to continue in the assessment process on a date to be determined.
- The City is accepting applications on a continuous basis for the following non-regular positions:
 - Fire Department Utility Driver
 - Library Page
 - Police Cadet
 - Police Dispatcher
 - Police Officer Lateral
- The recruitment for several **non-regular Parks and Recreation** positions remains open on a continuous basis.



LIBRARY

ON GOING PROJECTS

Check Out the Fullerton Library at the Farmer's Market

During the month of June, Fullerton Public Library has been a popular gathering hub at the Fullerton Farmer's Market! With free book giveaways and hands-on crafts for all ages, over 200 families (261 on 6/17/23) visited weekly to make a recycled book craft and pick out a free book for their personal home library. Adult and Teen Librarians, Deanna and Emily, were joined by Library Director Judy Booth and members of both the Friends of the Library and Fullerton Library Foundation to spread the word about our summer programs! Visitors were excited to hear that Fullerton Library has over 50 California State Park Passes that can be checked out (like a book) for 2 weeks at a time. Adventure awaits, so plan to explore 200 California State Parks—from San Onofre State Beach to Humboldt County Redwoods—then return the pass back to the library so another family can enjoy!





LIBRARY

ON GOING PROJECTS CONTINUED

Psychic Buster Wows Summer Reading Participants with a Brain-Busting Bonanza!

Tweens, teens, and their families attended a mentalist show performed by Psychic Buster on June 28 to celebrate our Summer Reading Program. Audience members were pulled up to the stage to participate in card tricks and mind games. Buster was able to accurately guess random words on cards that audience members picked, made a wooden egg appear out of nowhere, and successfully got a Rubik's Cube inside a glass bottle! Audience members and Library staff cheered Buster on after each awesome mind trick and were all amazed at how he accomplished the illusions. Psychic Buster's unique blend of comedy, magic, mentalism, and weirdness had us all in a constate state of laughter and amazement!



North Orange County Boardgamers Game Day

Join us on the first Saturday of every month in the FPL Conference Center from 10:00 a.m. to 4:30 p.m. for North Orange County Boardgamers Game Day, presented by So Cal Game Connection and the Fullerton Public Library. This is a free event for both experienced and new players, with a raffle for a free game at 12:00 noon.

California State Parks Passes are Ready for Summer! The California State Library Parks Pass provides free vehicle day-use entry into a participating state park unit. With a convenient 14-day loan period, you can even visit more than one park! Open to all adult Fullerton Public Library cardholders with a full-use library card. Stop by the library or visit us online at fullertonlibrary.org/parkspass for more information.

Mobile Wi-Fi hotspots can be checked with an FPL library card. FPL Wi-Fi hotspots allow library patrons to connect their laptops, tablets, and other devices to the internet without using a personal data plan. The hotspots are simple to use and come with instructions in English, Spanish, and Korean. Best of all, these Mobile Wi-Fi Hotspots are absolutely FREE to borrow for up to 7 days with your FPL card!





POLICE DEPARTMENT

CURRENT EVENTS

On June 12, retired FPD Officer Ed Dahms was inducted into the United States Police and Fire Championships Hall of Fame, Class of 2023.

Since the 1970s, Ed has competed in 22 editions of the Police and Fire Games, earning 31 Gold, 14 Silver, and 8 Bronze medals. Ed primarily competed in Shot Putt, Javelin, Discus, and Hammer. Three of these records have stood for over ten years. Ed worked for Fullerton PD for 27 years (1962-1989). We are grateful for his legacy of excellence and couldn't be more proud to call him one of our own.



NATIONAL NIGHT OUT 2023

FPD is excited to spend time with our community! Join us for National Night Out on Tuesday, August 1st from 5pm to 7pm at the Downtown Fullerton Plaza (125 E. Wilshire Ave.) where there will be hot dogs, the K9-Unit, SWAT, emergency vehicles, music and more!

HIRING

Fullerton PD is currently hiring for the positions of Lateral/Academy Trained Police Officer, Police Office Trainee and Police Dispatcher.

RETIREMENT

Sergeant Tony Cicciarelli retires from FPD after 31 years of service. Sgt. Cicciarelli started his career as a Fullerton Police Cadet in 1992 before joining the Los Angeles County Sheriff's Department in 1994. Tony lateraled back to Fullerton PD and has served the Fullerton Community since 1996. During his career with Fullerton, he worked as a D.A.R.E. Officer, School Resource Officer, Family Crimes Detective, Crisis Negotiator for North County SWAT, Patrol Supervisor, and finished his career as the Traffic Sergeant.



CITIZENS ACADEMY

The Fullerton Police Department invites YOU to join our next Citizen's Academy, which starts September 6, 2023.

The FPD Citizen's Academy will provide you the opportunity to see, firsthand, the inner workings of YOUR police department. During this 10-week course, you will be exposed to the many aspects of police work in your community. Students will gain an overall knowledge of the Fullerton Police Department, how we are organized, how we serve the community, and whom the people are behind the badge who respond when citizens call for assistance from the police.



CURRENT EVENTS CONTINUED

This course is not meant to train people to be police officers. Rather, it is intended to open communication between the community and law enforcement.

Instructors are drawn from all levels of the department. Students will meet our Police Chief, along with our Police Captains, Bureau Commanders, Patrol Officer, Detectives, Dispatchers, and other department staff members.



We encourage participants to ask questions and discuss those issues relevant to the topics presented. One of the major goals of the FPD Citizen's Academy is to increase the understanding between our citizens and their police department and to build a strong and long-lasting relationship. Each academy participant will also have an opportunity to participate in a Ride-Along with a patrol officer.

Classes are Wednesday Nights from 6pm to 9pm. Sign up today!

For further details or to apply, contact C.L.O. Valadez-Cruz at Jasmine.Valadez.Cruz@fullertonpd.org or (714) 738-317



INFORMATION TECHNOLOGY

The audio/video upgrade at Fullerton Community Center is now complete. The Boardroom A/V system facilitates online conferencing using any platform, including Zoom and Teams. After the presenter connects their device, they have control over the camera, ceiling speakers, and microphones, which ensures that the entire room can be heard and seen during the meeting.

New displays with screen share capability have been added to the classrooms, including a mobile cart that can be transported to any room for presentations, classes, or meetings.

The project included the addition of a laser projector, six new displays, control panels, and an updated audio system to the Grand Hall Auditorium. The displays can be used simultaneously for a large gathering, or separately to accommodate smaller gatherings that utilize the room dividers. Those renting this space can connect their own devices via HDMI or Bluetooth and can control the new microphones using the control panels located in each section.

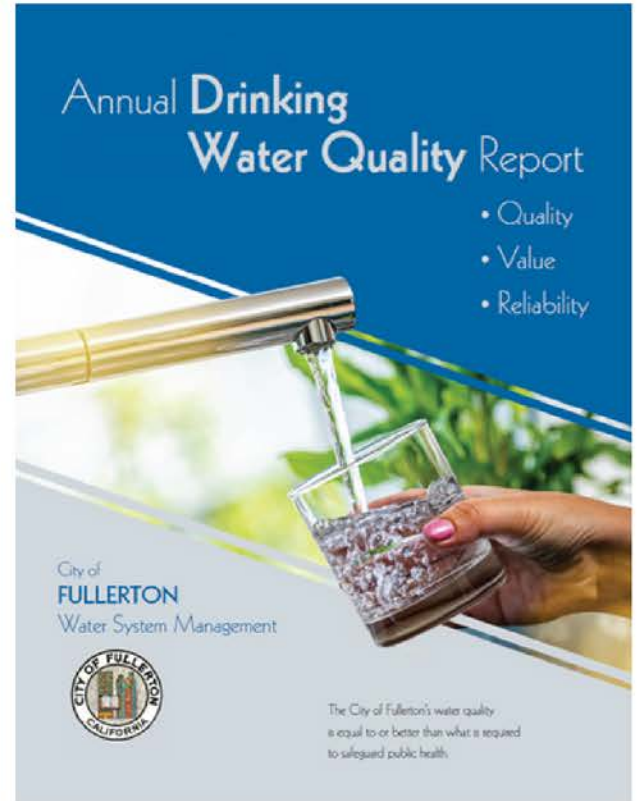
The facility is now safer thanks to a new IP-based paging system, replacing the previous analog equipment. This upgrade makes it possible to page from multiple locations within the facility during an emergency.

PUBLIC WORKS

WATER QUALITY 2023 CONSUMER CONFIDENCE REPORT

The City of Fullerton Water Quality 2023 Consumer Confidence Report (CCR) will be available starting July 1, 2023. This report contains information about the source and quality of your drinking water.

Please visit www.cityoffullerton.com/2023ccr or follow the QR code to learn more about your drinking water. If you would like a physical copy of the report mailed to your home, please email waterquality@cityoffullerton.com or call (714) 738-2835.



AIRPORT TENANT APPRECIATION BBQ

The Airport hosted its annual Tenant Appreciation BBQ on June 20th. Approximately 300 people were in attendance to enjoy a free hamburger/hot dog dinner. Civil Air Patrol Squadron 40 brought their "Chuck Wagon" mobile cookout truck and handled the cooking duties. The Fullerton 99's presented aviation scholarships to three very excited recipients, while the Fullerton Airport Pilot Association gave a presentation on pilot careers and different pathways to become a professional pilot.



PUBLIC WORKS



WATER SERVICE LEAKS AND REPAIRS

Main Leaks/Breaks

**Sunny Ridge/ Crown Way
8' Water Main Break**

Date reported: 06-12-2023

Status: Repaired

**824 N Malden Ave
6" Water Main Break**

Date reported: 06-14-2023

Status: Repaired

**719 W Commonwealth Ave
4" Water Main Break**

Date reported: 06-21-2023

Status: Repaired

Other Water Leaks

**209 Raymer Ave
Hit Hydrant**

Date reported: 06-15-2023

Status: Replaced

Water Service Leaks

**2779 Williamsburg Rd
1" Service Leak**

Date reported: 06-11-2023

Status: Replaced

**2352 Camino Escondido
1" Service Leak**

Date reported: 06-15-2023

Status: Replaced

**2317 El Rancho Vista
1" Service Leak**

Date reported: 06-15-2023

Status: Replaced

**2317 El Rancho Vista
1" Service Leak
Date reported: 06-15-2023
Status: Replaced**

CITY HALL DIRECTORY

ADMIN SERVICES	714-738-6549	FIRE DEPARTMENT	714-738-6500
AIRPORT	714-738-6323	HOUSING	714-738-6544
BUSINESS REGISTRATION	714-738-6531	HUMAN RESOURCES	714-738-6361
CITY ATTORNEY	714-446-1400	LIBRARY	714-738-6388
CITY CLERK	714-738-6350	MUSEUM	714-738-3338
CITY COUNCIL	714-738-6311	PARKS AND REC	714-738-6575
CITY MANAGER	714-738-6310	POLICE	714-738-6800
CODE ENFORCEMENT	714-738-6553	PUBLIC INFORMATION	714-738-6317
COMMUNITY DEVEL.	714-738-6541	PUBLIC WORKS—MS	714-738-6897
COMMUNITY CENTER	714-738-6575	PUBLIC WORKS—ENG	714-738-6845



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