



FULLERTON FORWARD

CITY MANAGER'S REPORT

DOWNTOWN MARKET RETURNS

THURSDAYS, BEGINNING APRIL 6TH

The Downtown Fullerton Market, hosted by the City's Parks and Recreation Department, returns for an exciting new season filled with new vendors, activities and concerts for the public to enjoy every Thursday from 4:30 to 8:30 PM, April 6th to August 31st.

The market is hosted in the Downtown Plaza, located at 125 E. Wilshire Ave. Live music starts at 6:30 PM with Bubba and the Big Bad Blues. To view the full band line-up, please visit: <https://bit.ly/3UmMG9J>.



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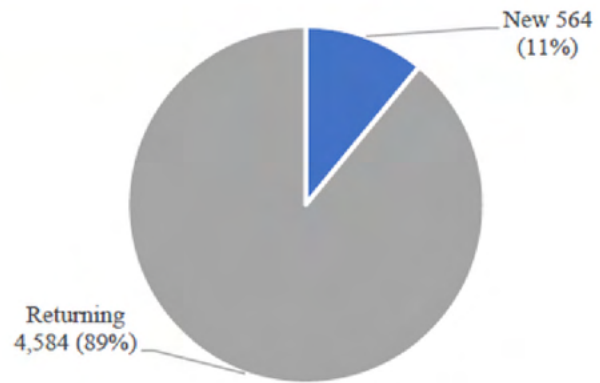
COLD WEATHER SHELTER

MONTH	Weekly Total
February 2/1/2023 - 2/28/2023	1,981 N:308 R:1,673
MARCH 3/1/2023 - 3/31/2023	3,167 N:256 R:2,911
Total	5,148

N = New participant to utilize the Cold Weather Shelter

R = Returning participant

Note: Table above reflects the total number of beds utilized per week.



Note: The chart (Figure 1) above reflects the 564 new and 4,584 returning participants totaling 5,148 nightly stays at the cold weather shelter (February 1 – March 31, 2023).

Cold Weather Shelter Focal Points

The Independence Park Cold Weather Shelter served **564 unduplicated individuals**.

Below you can find important events and incidents from the Cold Weather Shelter.

2/1/2023: The Cold Weather Shelter opened at Independence Park in the City of Fullerton, with a capacity of 90 beds.

2/28/2023: The County of Orange approved an increased number of beds from 90 to 110 due to weather conditions.

3/8/2023: The County of Orange approved an increased number of beds from 110 to 117 due to weather conditions.

3/29/2023: VOALA and HCA Outreach and Engagement assisted with county bed reservations and referrals at the cold weather shelter.

Final Cold Weather Shelter Drop-off:

3/30/2023: Mental Health Association picked up various clients at 7 am that were previously dropped off the day prior.

3/30/2023: Multiple Orange County HCA Outreach and Engagement teams at drop-off locations.

3/30/2023: Buena Park's Outreach Team collaborated with the Hope Center of Orange County staff to assist individuals at drop-off locations.



ADMINISTRATIVE SERVICES

FISCAL YEAR 2023-24 BUDGET UPDATE

The initial draft FY 2023-24 Proposed Budget is nearing its final phase of development. The initial FY 2023-24 Proposed Budget will be presented to the City Council at a Budget Study Session on April 18, 2023, and if needed, at a second special study session on April 19, 2023.

At the Budget Study Session, the initial Proposed FY 2023-24 Operating Budget for the General Fund, multi-year Financial Forecast, and Capital Improvement Projects (CIP) plan will be presented for City Council direction.

With City Council direction incorporated, the FY 2023-24 Operating and CIP Budget, Schedule of Fees and Charges, and Annual Appropriations Limit will be submitted for formal adoption on June 6, 2023.

CREDIT CARD AND ECHECK FEES

Credit card and eCheck fees will be absorbed or passed on to customers as outlined in the table below.

	Supplemental Option A	
	Credit Card Fees	eCheck
Utilities	Absorb (1 Year)	Absorbed
Non-Utilities:		
ASD - Business Registration	Passed	Absorbed
ASD - Fiscal Services	Passed	Absorbed
Fire - Ambulance	Passed	Absorbed
Fire - Front Desk	Passed	Absorbed
Library	Passed	Absorbed
Police - Front Desk	Passed	Absorbed
CED - Building & Planning	Passed	Passed
Public Works - Engineering	Passed	Passed
* Parks & Recreation	Passed	Absorbed
* Downtown Parking	Passed	Absorbed
* Public Works - CNG	Passed	Absorbed

Passed: Credit Card or eCheck Fee Passed to Customer

Absorbed: Credit Card or eCheck Fee Absorbed by City

Absorb (1 Year): Credit Card or eCheck Fee Absorbed for 1 Year, then pass on to customers thereafter.

* City evaluating ability to absorb eCheck fees and to pass on credit card fees to customers. City may need to continue to absorb both fees.

NEW BUSINESS REGISTRATIONS

2INTERSTELLAR

Online sales-
Clothing

ACUPUNCTURE OF JUNG SEANG DONG

Acupuncture Clinic

TK MERCHANT SERVICES INC

Bankcard and POS
device Sales and
Services

CRISTAL MARTINEZ HAIRDRESSER

Hair Stylist @ Salon
Amerige

ELEVATE MEDICAL TRANSPORTATION LLC

Non-emergency
Medical
Transportation

ELOVESHAIR Cosmetics

MONICA LOPEZ Hairstylist

LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM

The Utility Services Division continues to inform delinquent customers that the Low Income Household Water Assistance Program (LIHWAP) is still open and accepting applications. This program, which is administered by the State, is available until August 2023 or until funds have been exhausted. The LIHWAP is also available on a first come, first served basis.

The State has contracted with Community Action Partnership of Orange County (CAPOC) to act as its local service provider in the region, which includes Fullerton. As CAPOC receives and approves Fullerton resident LIHWAP applications, CAPOC and City staff work together to review LIHWAP approved customer accounts to maximize the subsidy for eligible Fullerton residents.

UTILITY SERVICES DIVISION CALL VOLUME

As customers have begun to respond to "Disconnection For Non-Payment" (i.e., posting) notices, requests for payment arrangements have increased significantly. This increase in requests for payment arrangements has affected call wait times due to the care and attention to detail these calls require.

The City has hired new staff to fill vacant positions, which will allow the division (over time, with training) to more expeditiously respond to customer needs. Senior staff have been engaged in the training of new staff, as well as the Tyler Munis utility billing system implementation, which continues to impact the division's ability to respond quickly to inquiries that require special attention.

NEW BUSINESS REGISTRATIONS

FRANK MEJIA

Barber @
SingleBarrel LLC

GOOD DAYS ESTHETICS

Esthetician @
Optima Salon
Suites

JASMIN TREJO

Hairstylist

K.A.Y.

Automotive
Mobile Mechanic

LOS ANGELES HARLEY DAVIDSON

Harley-Davidson
Dealership

MENDOZA'S FENCE & GATES

Contractor-
Specialty

MIREYA TORREZ

Hairstylist

COMMUNITY AND ECONOMIC DEVELOPMENT

BUILDING & SAFETY

•The team continuously performs system enhancement efforts to automate and improve our work process with our software upgrade.

•We are currently hiring for a Building Inspector I, this recruitment will bring our inspector team to a fully staffed level as we continue to pursue our goal of next-day inspections.

ECONOMIC DEVELOPMENT

In March, we welcomed 18 new businesses to town.

- These include new business firms, engineers, a new dentistry, a logistics business, and a new home-based business.
- We are excited to announce 2 grand openings of:
 1. Urban Air - March 23, 2023
 2. RL Sports - March 24, 2023

Staff attended **Small Business Development Center's** (SBDC) Minority Business Summit, hosted by SBDC and CSUF, to better understand the needs of our minority business communities and find new ways of reaching and serving this demographic.



Our local SBDC has the following business assistance webinars scheduled:

- o April 3rd - **Everything You Need to Know About Paid Advertising** - OCIE SBDC (ociesmallbusiness.org)
- o April 4th - **Turning Hours into Seconds Using AI for Your Content Marketing** - OCIE SBDC (ociesmallbusiness.org)
- o April 6th - **Certified Payroll and Prevailing Wages on Government Contracts** - OCIE SBDC (ociesmallbusiness.org)
- o April 7th - **Social Media Strategies to Engage Your Customers** - OCIE SBDC (ociesmallbusiness.org)

YTD STATS

4,287

PERMITS ISSUED

3,310

PLAN CHECKS

12,778

INSPECTIONS

\$102M

PROJECT VALUATION

PLANNING UPDATES

- The Planning Department is in the process of hiring a Planning Counter Tech, which had previously been held by a contract employee. To date, 41 individuals have submitted applications for the position. The application window closes on March 25, 2023.
- The Planning Department will be holding a community workshop to discuss the proposed Housing Incentive Overlay Zone (HIOZ) on May 4, 2023 in the Library Conference Room. Mailers and a survey will be going out to the property owners within the proposed HIOZ zone within the next couple of weeks. The meeting is open to the public.



HOUSING UPDATES

HOME-ARP

The City has been allocated \$1,954,34 in HOME Investment Partnership - American Rescue Plan (HOME-ARP) funds. City Council accepted the funds and approved the Allocation Plan on March 21, 2023 to be sent to HUD by March 31, 2023. Funds will be used to assist the homeless and other vulnerable populations.

CODE ENFORCEMENT

With the assistance of the Building Division, Southern CA Edison, and PD, Code Enforcement Staff executed an abatement warrant to close and Red-Tag an illegal cannabis dispensary on March 15, 2023. Code Enforcement was able to close this dispensary within three weeks of discovery by seeking an emergency court order due to the operator being a repeat offender.



CODE ENFORCEMENT STATS

July 1, 2022 - March 21,
2023

740

Complaints Received

780

Cases Resolved

1,333

Inspections Conducted



FIRE DEPARTMENT

CURRENT EVENTS

Cal-OES 1313

Fullerton Fire Department crews staff and operate a Type III Fire Engine for the California Office of Emergency Services (Cal-OES). Cal-OES 1313 has deployed two times this month supporting the March 2023 Spring Storms, totaling 14 days since the Winter Storm 2023 started in January. Cal-OES 1313 is a deployable resource that responds to other areas of the county and state for fires, floods, debris flows, etc. In March, teams were prepositioned throughout Orange County to have the appropriate resource available to efficiently respond to residents living in the canyons, near burn scars, and areas prone to mudslides and flooding.



AFG and SAFER

Fullerton Fire has successfully submitted grant applications for the Assistance to Firefighter's Grant (AFG) and Staffing for Adequate Fire and Emergency Response (SAFER). AFG and SAFER support the mission of the Department of Homeland Security (DHS) and Federal Emergency Management Agency's (FEMA) focus on enhancing the safety of the public and firefighters concerning fire and related hazards. Funding for AFG should be announced in June and September for SAFER.





HUMAN RESOURCES

RECRUITMENT SUMMARY

- A recruitment for **Fiscal Operations Supervisor** was posted on February 10 and is scheduled to close on March 26. To date, 17 applications have been received.
- A recruitment for **Human Resources/Risk Management Analyst II** for the Human Resources Department opened on December 1 and closed on January 1. 35 applications were received of which 6 were invited to the oral board on February 24th.
- A recruitment for **Police Services Representative** opened on January 4 and closed on January 29. 87 applications have been received and are currently being screened by subject matter experts.
- A recruitment for **Administrative Assistant I and Administrative Assistant – Confidential** was posted on February 15 and closed on March 5. 229 applications were received of which 132 were invited to participate in the written test administered on March 21 and March 24.
- A recruitment for **Construction Inspector** was posted on January 26 and closed on March 6. 25 applications were received of which 8 will be invited to interviews (interview date TBD).
- A recruitment for **Assistant Engineer – Water** was posted on January 26 and closed on March 12. 42 applications were received. Interviews are pending.
- A recruitment for **Environmental Services Coordinator** was posted on January 27 and closed on March 12. We received 42 applications. Interviews are pending.
- A recruitment for **Solid Waste and Recycling Specialist** was posted on January 27 and closed on March 12. We received 35 applications. Interviews are pending.
- A recruitment for **Building Inspector I** was posted on March 1 and is scheduled to close on March 26.
- A recruitment for **Planning Technician** was posted on March 1 and is scheduled to close on March 26.
- A recruitment for **Police Records Clerk** was posted on February 21 as a continuous recruitment with testing scheduled regularly based on the number of applications received until all the vacancies are filled. The first round of the written test was administered on March 21 and March 23. 129 applicants were invited.
- A recruitment for **Maintenance Worker/Senior Maintenance Worker I** opened on January 11 as a continuous recruitment. The first round of the written test was administered on March 9. 35 candidates reported to the written test of which 18 passed and were placed on an eligible list. Testing will be scheduled bi-monthly until all vacancies for these positions are filled.
- A recruitment for **Parks and Recreation Supervisor I/II** for the Parks and Recreation Department opened on November 16 and closed on December 11. 64 applications were received. Assessment interviews were conducted and an eligible list was established on February 8. One appointment has been made but we were not able to fill the second vacancy. A second recruitment is pending.
- A recruitment for **Senior Administrative Analyst** opened on October 17 and closed on November 20. 34 applications were received. A written test was administered on December 8. Assessment interviews were held on January 11 and the eligible list was established on January 12. 2 appointments have been made but we were not able to fill all vacancies. A second recruitment is pending.
- A recruitment for **Firefighter Trainee** opened on January 3 and closed on January 22. 469 applications were received of which approximately 220 were invited to the written test. 145 candidates took the written test administered on February 9. 106 candidates were interviewed of which 75 achieved a passing score and were placed on the eligible list. Chief interviews were held on March 20 to March 22. Based on current vacancies as well as anticipated promotions within the Fire Department, the City anticipates hiring 10-15 Firefighter candidates from this recruitment.
- A recruitment for **Adult Services Librarian** opened on December 16 and closed on January 8. 49 applications were received. Interviews were conducted on January 24 and the eligible list was established on January 25. Appointments are pending.
- A recruitment for **Police Records Specialist** was posted on January 30 and closed on February 19. Interviews were conducted on March 15 and the eligible list was established on the same date. An appointment is pending.



HUMAN RESOURCES

RECRUITMENT SUMMARY

- A recruitment for **Emergency Medical Services Manager** was posted on February 8 and closed on February 26. The eligible list was established on March 6. An appointment is pending.
- A promotional recruitment for **Water Production Supervisor** was posted on February 10 and closed on February 26. The eligible list was established on February 27.
- A recruitment for **Assistant Fire Marshal/Fire Plan Examiner** was posted on February 15 and is schedule to close on March 5. The eligible list was established on March 14.
- A promotional recruitment for **Payroll Technician** was posted on February 20 and closed on March 5. The eligible list was established on March 15.
- A promotional recruitment for **Fire Battalion Chief** was posted on February 27 and closed on March 10. The assessment center was administered on March 15 and the eligible list was established on March 16. 4 appointments have been made.
- The City is accepting applications on a continuous basis for the following non-regular positions:

Fire Department Utility Driver
Police Cadet
Police Dispatcher
Police Officer Lateral

- The recruitment for several **non-regular Parks and Recreation positions** remains open on a continuous basis.

NEW HIRES

Mayra Gutierrez-
Clerical Assistant
III (HR)

SEPARATIONS

Miriam Mejia-
Administrative
Assistant I (P&R)



LIBRARY

ON GOING PROJECTS

California State Parks Passes are Ready for Spring! From literary to literal adventure! While we know that reading can take you anywhere, the Fullerton Public Library now also invites you to check out select California State Parks free of charge and take your adventures outdoors. Thanks to a collaboration between the California State Library and California State Parks, there's a new way to access the state's beautiful beaches, forests, deserts, monuments, lakes, and rivers. The California State Library Parks Pass provides free vehicle day-use entry into a participating state park unit, and you can visit more than one state park unit while you have the pass checked out.* For more information about the Fullerton Public Library's participation, "how to" information, and policies, visit the library or go online 24/7 to <https://fullertonlibrary.org/parkspass>.

Spring is here!

Check out a
California State Library
Parks Pass!*

For more information, visit
www.fullertonlibrary.org/parkspass
or ask a staff member.

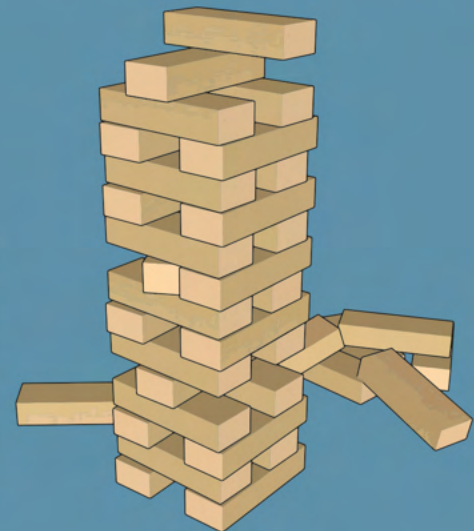
*Adult Fullerton residents with "full use" library card.

***Adult Fullerton residents with a "full use" card. 14-day check out.**



School-Age Take-Home STEM: Pick up a FREE activity kit at the Children's Desk. A new STEM (Science, Technology, Engineering, Math) activity is featured each month. For children in grades 1 through 4. One kit per child while supplies last! Monthly, December through April.

North Orange County Boardgamers Game Day: Join us on the first Saturday of every month in the FPL Conference Center from 11:00 a.m. to 4:30 p.m. for North Orange County Boardgamers Game Day, presented by So Cal Game Connection and the Fullerton Public Library. This is a free event for both experienced and new players, with a raffle for a free game at 12:00 noon. More than 75 gamers attended our March Game Day!



LIBRARY

ON GOING PROJECTS

Stay & Play Programming at the Library!

Children's Library staff conducted the FPL's first Stay & Play event on March 15, with an enthusiastic bunch of babies and toddlers, along with their equally engaged parents and caregivers! We had over 75 adults and children in the Osborne meeting room space.

We kicked off with a brief introduction and storytime presentation with books, songs, and lap-sit rhymes. Then the group broke out to engage in early literacy play! During play time, we roll large bins into the center of the room. They are filled with manipulative play items such as infant and toddler blocks and sensory toys, magnetic cars and critters, as well as dramatic play items such as play food and kitchenware. In addition, we have an interactive book and puzzle area. We also include an area for large motor skill development that includes foam shapes for climbing and crawling, and pop-up crawl-through tunnels.

There was a toddler-sized ball toss net as well that was particularly popular. Using the five early literacy practices (talk, sing, read, play, write), we encourage caregivers to have language-rich interactions with their children and to connect with other caregivers. Participants are offered healthy snacks, such as squeezable apple sauce and string cheese, to top off their morning. We close with clean-up time, sharing a song together, and setting out books for folks to check out!

The first session of this pilot program will run Wednesdays, at 11:15 AM through April 19, and is paid for through a Stay & Play Grant from the California State Library, with support from the David and Lucile Packard Foundation.



Preschool Storytimes: A storytime for children ages 3-6, featuring stories, fingerplays, songs, and take-home crafts. Children must be 3 years old by January 1, 2023, and be able to enjoy the program independently in the story room. Thursdays at 11:15 a.m. January 12 to May 11.

PARKS AND RECREATION

YOUTH PROGRAMS

Spring Break Art Camp, a new staff-led program, is underway this week with 13 kids aged 6–9 making original art inspired by past and present great artists. This half-day program encourages kids to explore a variety of media including drawing, painting, clay, oil pastels, and metal embossing.

Crafty Kids, another new, staff-led program has started on early release Wednesdays from 2:30 pm – 4:00 pm on the third Wednesday of every month for 6-12 year-olds. Our next Crafty Kids is “Bamboo Brush Painting” on Wednesday, April 19.

We are currently taking enrollment for another new, staff-led activity for toddlers, preschoolers, and their grownups. **My Little and Me Craft Time** will take place the first Tuesdays and Saturdays of the month, from 10:00 – 11:00. Our first crafty adventure will be on April 4, when we will be making fun with clay.

All classes are available for registration at www.FullertonEconnect.com



CONTRACT CLASSES

Head to www.fullertoneconnect.com for a wide range of recreational classes offered throughout our spring season. Our Spring Brochure is available online and in-person with a great variety of courses!

Registration for summer classes will open in May! Classes taking place between March-May are still available! We have a variety of youth camps, sports, dog training & fitness programs this season.

Summer session registration will open in May 2023.

FITNESS

The Fullerton Community Center has Open Gym Basketball on Tuesdays 12:00 pm – 3:00 pm, Wednesdays 6:00 pm – 9:00 pm and Saturdays 8:00 am – 12:00 pm in March! Availability changes monthly – check out the website www.cityoffullerton.com/fitness for updates and pricing.



Pickleball is every Tuesday and Friday morning, 7:30 am – 11:30 am and Table Tennis is Monday and Thursday 11:00 am – 3:00 pm! 3-month and 6-month passes are available, or daily drop-in! Call the Fullerton Community Center for more information.

PARKS AND RECREATION

SENIOR PROGRAMS

Our **March Art At Home** was "Cherry Blossom Acrylic Painting." A total of 58 Seniors made a springtime painting at home using brushes and cotton swabs. Our May project will be "Watercolor Spring Flowers" set for distribution Tuesday, April 11.

Grocery Distribution will be transitioning into in-person starting in April! Distribution's new time will be 10:45 AM - 11:45 AM on the first and third Thursdays of the month.

Educational Lectures

Join us for a variety of different in-person health, wellness, and financial seminars.

- **How to Dispose of Medication Safely** on April 13th from 1:00 PM - 2:00 PM
- **It's your Estate Series** on April 20th - May 25th
- **Practice of Gratitude** on April 26th from 11:00 AM - 12:00 PM
- **Guided Autobiography** - 5 week course on Tuesdays, May 16th - June 13th
- **Senior Loteria** is coming to the Community Center every third Tuesday of the month starting at 12:45. This Spanish language fun, social activity is sponsored by Optum Healthcare.

Senior Transportation

Call the Fullerton Community Center TODAY to learn more about free taxi rides for recreational, shopping, and non-emergency medical trips to our satellite locations throughout Orange County for a limited time. This is a FREE program for Fullerton residents 60 years and older. This FREE program will continue until May 1st. More information can be found at www.cityoffullerton.com/seniorprograms.

The **Senior Income Tax Assistance Program** continues throughout April 6, with full appointments. With the help of AARP, we have assisted over 240 Seniors with their taxes this season.

Discover Fullerton on Foot premiered a new walking tour on Saturday, March 18. We had perfect weather for "Brea Dam Recreational Area." This 2 mile educational walk was attended by 15 adventurous seniors. The tour was led by staff Aimee Aul and volunteer Christina Garner.



PARKS AND RECREATION

SENIOR PROGRAMS

Starting this month, we are offering an encore session of each **CRAFTernoon** at a later time, 4:30 pm – 6:30 pm, to accommodate working Seniors. This program is free for Seniors aged 60+, and \$9 for younger artists. Our March project is “Amish Barn Signs” inspired by the folk art tradition of the Pennsylvania Dutch.

Join any of our ongoing staff-led programs including **Senior Tech Assistance**, **Senior Singalong and Dessert Social**, and the **Senior Drum Circle**! Come into the Fullerton Community Center or call (714) 738-6575 for more information on Parks and Recreation programming.

Our second “**Museums and More: Cultural Excursions for Seniors**” took place March 8 with a visit to Heritage Hill Historic Park in Lake Forest. A total of 13 seniors participated. OCTA provides transportation for all “Museums and More” outings through our Senior Mobility Program partnership. Our next excursion will be to Anaheim’s Muzeo Museum and Cultural Center on Wednesday, April 12 from 1:00 pm – 4:00 pm.



CITY EVENTS

Private Rentals

Selected Fullerton parks are available to rent for private events! In March, the Parks and Recreation department permitted 15 events: birthday parties, baby and bridal showers, and more! We have options for your next event! Check out www.cityoffullerton.com/parkrentals for more information.

In the month of March, over 2,700 people attended the Fullerton Community Center to celebrate a private event. The Fullerton Wedding Community Center has an indoor Grand Hall, an outdoor Trellis and Courtyard, Classrooms, Gymnasium, and more! Fill out the “rental inquiry” form online for more information www.cityoffullerton.com/fccrentals.



Downtown Fullerton Market

The Thursday Downtown Market will be every Thursday, April 6th through August 31st 4:30 pm to 8:30 pm in the Downtown Plaza. If you are interested in being a vendor, the application and requirements are at www.cityoffullerton.com/cityevents

POLICE DEPARTMENT

CURRENT EVENTS

COFFEE WITH A COP

Join us Saturday, April 8th from 8:30 AM to 10:00 AM at Starbucks (2001 N Euclid St). Fullerton Police Officers will be there to answer your questions, and chit chat about the town we all love. We hope you take advantage of this opportunity to meet your neighborhood officers!



DUI/DRIVER'S LICENSE CHECK POINT

On Friday, March 24th, the Fullerton Police Department conducted a DUI/Driver's License Checkpoint. The deterrent effect of High Visibility Enforcement using DUI checkpoints and DUI Saturation Patrols has proven to lower the number of persons killed and injured in alcohol or drug impaired crashes. Research shows that crashes involving an impaired driver can be reduced by up to 20 percent when well-publicized proactive DUI operations are conducted routinely.

DUI Checkpoints like this one are placed in locations based on collision statistics and frequency of DUI arrests, affording the greatest opportunity for achieving drunk and drugged driving deterrence. Locations are chosen with safety considerations for the officers and the public.



COMMUNITY EVENT

On March 8th, FPD held a community event at Chapman Park, Cookies and Rookies. Attendees were able to chat with some of FPD's newest Police Officers.

POLICE DEPARTMENT

Volunteer Park Patrol

On March 6th, Fullerton welcomed its first two Park Patrol Volunteers. Say hello if you see them at one of Fullerton's local parks or trails.

If you are interested in applying for the Volunteer Park Patrol Program, contact Sgt Bridges at 714.738.6838 or ebridges@fullertonpd.org.



Recruitment

FPD is hiring for the positions of Police Records Clerk, Lateral/Academy Trained Police Officers, Part-Time Dispatcher and Police Cadet.



INFORMATION TECHNOLOGY

CYBER SECURITY OPERATIONS

Our regular email phishing simulations sharpen our skills and keep us alert to tactics cybercriminals may be using to compromise our information systems. Last month, the number of staff that correctly identified the suspicious email in the simulation increased. Great job!

We encourage all to remain vigilant to potentially harmful emails. When in doubt, click the Phish Alert button in Outlook, or send the suspicious email as an attachment to email.security@cityoffullerton.com. Behind the scenes, our security tools are working hard to keep us safe.

LAST MONTH, OVER
258,000
SUSPICIOUS EMAILS WERE BLOCKED!

PUBLIC WORKS



National Mayor's Challenge for Water Conservation, April 1 - 30

City of Fullerton's Mayor Fred Jung is joining mayors across the country who are asking residents to make a commitment to reduce pollution and manage water resources more wisely for the month of April. In return, residents could win \$3,000 toward their Home Utility Payments, water-saving fixtures, and hundreds of other prizes. Plus, a lucky school will win blue light eyeglasses for students.

The annual challenge, April 1- 30, is a non-profit national community service campaign that encourages leaders to inspire their residents to make a series of simple pledges at www.mywaterpledge.com to use water more efficiently, reduce pollution, and save energy.

In 2022, Fullerton ranked number 14 out of over 500 participating cities nationwide, let's aim to be number one in 2023! Making a pledge is free and easy. If you have any questions or would like more information on this challenge, please feel free to direct your call to the Water Conservation line at (714) 738-6744.

Take the Wyland National Mayor's Challenge
for Water Conservation, April 1-30
mywaterpledge.com

WIN \$3000
for home utilities

Plus! \$25,000 in prizes for
students at area schools

A Community Service Campaign From: **WYLAND FOUNDATION** In Association With: **NLC** **ZENNT** PLUS \$1,000 in prizes for students at area schools **TORCO**

The poster features a young child with blonde hair wearing yellow-rimmed glasses, looking directly at the camera. The background is a bright blue sky. The text is in white and orange. The City of Fullerton logo is in the bottom right corner. The bottom of the poster has an orange banner with logos for the Wyland Foundation, NLC, ZENNT, and TORCO, along with a small text box mentioning additional prizes for students.

PUBLIC WORKS

WATER SERVICE LEAKS AND REPAIRS

Main Leaks/Breaks

3641 Coronado Dr

Date reported:

03-16-2023

Status: Repaired

1536 Robin Way

Date reported:

03-21-2023

Status: Repaired

1400 W Roberta

Date reported: 03-06-2023

Status: Repaired

1931 W Malvern Ave

Date reported: 03-06-2023

Status: Repaired

1440 W Baker Ave ¾' Curb Stop

Date reported: 03-07-2023

Status: Repaired

1925 W Malvern

Date reported: 03-08-2023

Status: Repaired

1923 W Malvern

Date reported: 03-08-2023

Status: Repaired

Other Water Leaks

736 E Las Palmas Dr 1" Curb Stop

Date reported: 03-09-2023

Status: Repaired

2540 Hartford Ave 1" Curb Stop

Date reported: 03-09-2023

Status: Repaired

1343 W Elm Ave ¾ Curb Stop

Date reported: 03-09-2023

Status: Repaired

2006 W Houston Ave

Date reported: 03-09-2023

Status: Repaired

341 E Imperial Hwy

Date reported: 03-10-2023

Status: Repaired

1400 W Roberta Ave

Date reported: 03-10-2023

Status: Repaired

3116 Ravenwood CT 1" Curb Stop

Date reported: 03-15-2023

Status: Repaired

2401 Applewood Cir Hit Hydrant

Date reported: 03-15-2023

Status: Repaired

CITY HALL DIRECTORY

ADMIN SERVICES	714-738-6549	FIRE DEPARTMENT	714-738-6500
AIRPORT	714-738-6323	HOUSING	714-738-6544
BUSINESS REGISTRATION	714-738-6531	HUMAN RESOURCES	714-738-6361
CITY ATTORNEY	714-446-1400	LIBRARY	714-738-6388
CITY CLERK	714-738-6350	MUSEUM	714-738-3338
CITY COUNCIL	714-738-6311	PARKS AND REC	714-738-6575
CITY MANAGER	714-738-6310	POLICE	714-738-6800
CODE ENFORCEMENT	714-738-6553	PUBLIC INFORMATION	714-738-6317
COMMUNITY DEVEL.	714-738-6541	PUBLIC WORKS—MS	714-738-6897
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