

Resources

[CalHHS Resource Guides](#) – The CalHHS website has compiled resources for personal emergency plans, mental health services, social services, health care services, and more into one location.

[CallCH Social Media](#) – CallCH has initiated social media outreach with links to resources such as CalOES shelter maps, local alerts, and flood stage maps.

[DDAR Program](#) – The Disability Disaster Access and Resources Program (DDAR) can support individuals who need power for medical needs or independent living during power outages due to the winter storm. People can access DDAR either through contacting a local center, an online application, or through escalations through PG&E EOC.

[CalOES/DOR Guide](#) – This resource guide is available in multiple languages. Linked on the webpage is the Emergency Preparedness Guide/Toolkit for Individuals with Disabilities.

[CCLD Disaster Information](#) – DSS is monitoring ASC Facility Relocation Status and updating regularly.

[CDPH Infection Control Guidance](#) – COVID-19 resources for individuals in congregate shelters and people experiencing homelessness.

[CDPH Masking Guidance](#) – Masking guidance which dictates masking in shelters based on CDC Community Levels.

[CDC COVID-19 Management in Homeless Service Sites](#) – Updates to prevention strategies for COVID-19 in homeless service sites and correctional and detention facilities.

[CDSS Disaster Help Center](#) – See second item on the DSS home page for information on public assistance and services available to individuals and families impacted by California disasters including food, income supports, shelters, and warming centers.

[Listos California Preparedness Social Media Toolkit Winter Weather](#) – With significant winter weather continuing to impact the majority of the state, Listos California at the California Governor's Office of Emergency Services (Cal OES) has created a social media toolkit for distribution to partners. We can expect continuing power outages, an increase in threats of mudslides because of saturated ground, floods, and trees falling due to high winds. This winter weather toolkit contains design assets and sample copy for social media use on Facebook, Instagram, Twitter, and LinkedIn. Please feel free to modify and/or share this information with your community.

[Disaster Ready Guide](#) – This 23-page guide details five simple, low or no-cost steps that individuals and families should take to prepare for natural disasters, such as wildfires, earthquakes, and floods.

[County Emergency Information Resource Sheets](#) – These information sheets help Californians stay informed, connected, and safe in the counties where they live with safety tips, information to help people quickly sign up for emergency alerts, follow trusted sources on social media, and links to connect to resources in their county.

[Quick Guide to Safety Before, During, and After FLOODS](#) – This trifold handout offers simple tips and links to resources to help individuals and families prepare for and deal with floods. Print on a standard 8 ½ x 11 sheet and fold into thirds.

[Videos in ASL](#) – 5 simple steps to prepare for a disaster, presented in American Sign Language.

Step 1: Get Alerts

Step 2: Make a Plan

Step 3: Pack a Go Bag

Step 4: Build a Stay Box

Step 5: Help Your Neighbors

[Five Steps to Prepare for a Disaster](#) – This video animation, developed with the International Rescue Committee, features Listos California's five steps to prepare for disaster.

[Severe Weather Survival Tips](#) – Infographic from the National Health Care for the Homeless Council.

[Low Income Home Energy Assistance Program \(LIHEAP\) Services](#) – CSD has two service elements under LIHEAP that agencies can take advantage of depending on local needs and impacts:

1. **Emergency Heating and Cooling (EHCS)** – which provides for the replacement of inoperable heating and cooling equipment within low-income housing and where the absence of these appliances poses a health and safety risk to dwelling occupants; and
2. **Severe Weather Emergency and Transportation Service (SWEATS)** – a subprogram component under LIHEAP, which positions local service providers to offer the following to low-income households during the weather event:
 - a. Provide impacted individuals/households with temporary shelter or housing in hotels, apartments, or other living situations. Temporary shelter or housing is at no expense to impacted individuals and limited to a maximum of 5-days per eligible household.
 - b. Provide for transportation (such as cars, shuttles, buses) to move impacted individuals to temporary shelters or housing.
 - c. Provide crisis payments for energy utility services, deposits, and reconnections to ensure ongoing access to residential energy services.
 - d. Provide for the purchase and distribution of heaters, fans, generators, and battery backup devices to ensure safe indoor air temperatures in housing impacted by the weather event.

Local agencies have the discretion to extend these and other supports to low-income Californians during a disaster, including additional energy bill assistance, temporary heating and cooling devices, and other supportive services. To find CSBG or LIHEAP services in a particular area visit: <https://www.csd.ca.gov/find-assistance> or call (866) 675-6623,