

NOVEMBER
2018



A MONTHLY
NEWSLETTER TO
INFORM, EDUCATE, AND
PROVIDE UPDATES ON
HOMELESSNESS IN
FULLERTON

The Helping Hand

Homeless Services Update

City Net Statistics

Since the beginning of February 2018, when City Net began providing outreach services in Fullerton, working side by side with Fullerton PD Homeless Liaison Officers (HLO) a total of 141 homeless neighbors have been provided supportive services, including assistance in obtaining, medical and mental health treatments, counseling, and other services essential for achieving independent living; housing stability case management; access to assistance available for them to obtain housing stability, and many cases permanent housing that exited them off the streets.

City Net also works to mobilize community resources, including meals, volunteers, donations and advocacy, to coordinate care in emergency shelters, parks, and other public areas where homeless neighbors live. These efforts seek to reduce wasteful duplication and fill missing gaps in the continuum of care, with the long-term goal of ending homelessness by providing homeless neighbors a stable context in which their emergency needs are met, so they can work on long-term housing plans. These efforts by City Net staff and its many regional service provider partners, has resulted in a retention rate of 91% after 10 months. For more information go to: <http://citynet.org/>



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City of Fullerton Partners with Chrysalis OC

The City of Fullerton is thrilled to announce that Chrysalis, the Los Angeles-based non profit organization, dedicated to creating pathways to self-sufficiency for homeless and low income individuals, has expanded to Orange County. The new office will be the organization's first location outside of Los Angeles County and answers an urgent call for aid to the homeless population in Orange County, which has grown to nearly 4,800, an increase of 13% within five years, according to the 2017 Point in Time Count, conducted biannually by the County of Orange.

At their three current locations in Los Angeles County, Chrysalis has been successful in helping individuals overcome significant barriers to employment. Of their clients, 100% have been low income, 75% have been unstably housed and 57% have had a criminal justice history. Chrysalis offers street, highway, and building maintenance, as well as janitorial, warehouse, front desk, and general staffing solutions to over 100 communities and businesses across L.A. County.

Chrysalis, which has helped more than 60,000 men and women change their lives through jobs since 1984, has provided the resources and support needed for their clients to find and retain employment.

secured employment, and another 1,100 worked a transitional job. A key marker of success is job retention, of which more than 70% of their clients were still employed at the six-month mark after landing a job.

Their job readiness program gives clients access to the following resources:

- One-on-one employment counseling
- Resume help & practice interviews
- Computer lab & phone access
- Online job application assistance
- Support groups & on-site counseling
- Work wardrobes & hygiene products
- Transportation assistance
- Transitional job opportunities
- Women's Empowerment Program

At the Orange County location, Chrysalis OC will help clients set goals and find resources to help address the roadblocks to entering the workforce. They will provide clients with the skills, experience, and self-confidence needed to secure permanent employment. For those who face the biggest barriers to securing work, Chrysalis offers time-limited, transitional employment, that has shown to play a key role in helping individuals get on a pathway to self-sufficiency. For more information go to: <https://changelives.org/oc/>

Last year, more than 1,700 clients


CHRYSALIS
a nonprofit organization **Changing Lives Through Jobs**

Services for those Experiencing Homelessness

The City of Fullerton relies on partnerships with many local and regional organizations to provide shelter and services to those individuals experiencing homelessness.

For information on shelters, assistance with rent/utilities, motel vouchers, transitional shelters and homeless prevention programs contact:

- Mercy House – <http://mercyhouse.net/>
- Pathways of Hope – <https://pohoc.org>
- StandUp for Kids – www.standupforkids.org
- Young Lives Redeemed – www.younglivesredeemed.org/

For information on services for survivors of domestic violence and human trafficking with substance abuse issues and, mental illness contact:

- Woman's Transitional Living Center – wtlc.org

For information and referrals to community health and human services contact:

- 2-1-1 Orange County – <https://www.211oc.org>

For information on services for those experiencing medical, mental and behavioral health conditions contact:

- OC Mental Health – <http://www.ochealthinfo.com/bhs/about/warning>
- OC Behavioral Health – <http://www.ochealthinfo.com/bhs/about/nit/nav/oes/homelessness>
- Comprehensive Health Assessment Team Homeless – <http://www.ochealthinfo.com/phs/about/phn/cn/homeless>



Fullerton's Response to Federal Court Case Regarding Homelessness.

Fullerton Cold Weather Armory to Reopen Temporarily

Several years ago, Fullerton provided \$500,000 in funding for the development of Bridges at Kraemer Place, a year-round shelter in Anaheim. As part of that agreement, the County of Orange, who has operated, through a third-party contractor, a cold weather emergency shelter at the California National Guard Armory for over 27 years, agreed to cease funding of the Armory, once all 200 beds at Bridges were fully operational. Even though the shelter is now fully operational, the City has asked the County to fund and operate the cold weather emergency shelter for one more year for the cold weather period of December through April 2019. The City has made the request at this time due to current circumstances being significantly different than when the City entered into the agreement.

Due to an increase in the identified unsheltered individuals, and recent court cases, such as the Orange County Federal Court case overseen by Judge David O. Carter involving the County and cities in Orange County and Martin v. City of Boise 9th Circuit Appellate decision, if a city does not have available beds for homeless, they will not be able to enforce municipal codes that prohibit camping in parks and public lands. In response, thirteen North Orange County cities are working together to increase shelter beds by opening two (2) new year-round

navigation centers with capacity of 200 beds in the North Service Planning Area (North SPA) as part of the overall Continuum of Care and county-wide effort to end homelessness. However, those beds will not be available until after March of next year.

The City desires to avoid a repeat of encampments like those recently in the Santa Ana Riverbed, Civic Center Plaza, and previously at Hunt Branch Library. Therefore, the use of the Armory as a shelter is necessary to ensure this does not take place again. For that reason, reopening the armory one last time as a shelter location, is critical to keep our public parks from becoming homeless encampments.

In order to ensure public health and safety, the City will work with the County and its service provider to implement the following operational controls that had not previously been required. These controls include enhanced client intake and assessment of all individuals as a means to quickly determine the best, next step housing, placement and needed medical or supportive services for a homeless individual to get them off the street, and as quickly as possible, so that they get out of traditional sheltering, into a more stable and supportive environment that would get them permanently off of the streets; shuttle service from four locations in neighboring cities to and from the Armory, as a means of admittance. Walk-up traffic would be prohibited and clients would be required to depart the Armory to the same shuttle pick-up location to reduce

homeless encounters in adjacent neighborhoods and nearby parks; late night admittance by Police or approved providers would be allowed so that those that are in need of shelter have access; and funding for or reimbursement of private security services for late night and early morning patrol in and around the Armory and nearby City parks. We believe that the operational requirements will assure a greater sense of public safety for the residents living in the proximity of the Fullerton Armory.

The goal of using the armory as a shelter one last time is to ensure that the homeless have a safe place during the winter months, that cities have the ability to protect our parks and public spaces, and that homeless individuals are assessed for their needs, not merely sheltered overnight as the need to intake and assess homeless individuals so that they get off the streets permanently should be a guiding principle of any shelter location. The impact of the court cases to cities are very real. After looking at all options, the Armory is the best short-term response until more emergency beds are available in early 2019.

For more information go to: <http://mercyhouse.net/programs/emergency-services/>



For more information: www.cityoffullerton.com/homelessness