

January  
2020



A MONTHLY  
NEWSLETTER TO  
INFORM, EDUCATE, AND  
PROVIDE UPDATES ON  
HOMELESSNESS IN  
FULLERTON

# The Helping Hand

## Homeless Services Update

this issue

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### City Council Voted To Deny Appeal Of Illumination Foundation Recuperative Care and Navigation Center



On January 21, 2020, the City Council voted to deny an appeal of the approval of the Illumination Foundation's 60-bed recuperative care and a 90-bed navigation center at 3535 West Commonwealth Avenue. Building plans are currently being prepared to renovate the existing industrial building for this new use which is projected to be operational on or before the completion of the Buena Park Navigation Center estimated to open in June.

The City of Fullerton has submitted a Request For Information for Homeless Housing, Assistance and Prevention (HHAP) funds to support the Illumination Foundation's Recuperative Care and Navigation Center. HHAP funds are one-time funding commitments through the State. The funding is at the discretion of the Continuum of Care Board.

### Homeless Liasion Officers Make A Visit To Valencia Park Elementary

The Fullerton Police Department's Homeless Liaison Officer (HLO) Unit is comprised of multiple officers dedicated to assisting the homeless population in Fullerton. Utilizing partnerships with various organizations, City Net, and the Orange County Mental Health Department, the HLO Unit's mission is to provide homeless individuals with opportunities to get off the streets and into permanent housing. HLO's conduct Homeless Outreach each week in partnership with these organizations, and work every day to address the needs of the community.

The HLO's were in the area of Valencia Park after finishing a call for service when they were flagged down by some students from the elementary school. The students challenged the officers to a friendly game of kickball. The students won the game and fun was had by all.





City Net




## Year End Review



In 2018, the City entered into an agreement with City Net to provide homeless outreach and case management services. City Net works closely with the City of Fullerton's Homeless Liaison Officers (HLOs). On Tuesdays and Thursdays the HLOs take the City Net outreach team on a ride along to hot spot areas in the city where homeless individuals are staying and link them to services. When a homeless individual connects with City Net they have an opportunity to receive shelter referrals, case management, and other resource. Between now and February 2018 City Net has "Exited" 383 homeless individuals from the street.

HUD Street Exits are defined by Housing and Urban Development and enumerated in the HUD systems performance report, and City Net uses these designations for all street exits achieved through the efforts of two or more agencies working together within the context of the homeless collaborative in the city. HUD designates some of these street exits as "temporary" and some as "permanent", and City Net exercises discretion to count as exited those homeless neighbors who have a reasonable plan in place to move from temporary shelter to permanent housing.



## City Net

### Dashboard Report December 2019

#### Recent Street Outreach and Engagement Accomplishments

	Outreach Contacts <sup>1</sup>	Outreach Line Calls	Client Engagement <sup>2</sup>	GOAL: Street Exits <sup>3</sup>	ACTUAL: Street Exits
Feb-Mar 2018	44		6	10	13
April-June 2018	147		47	15	52
July-Sep 2018	480		109	15	61
Oct-Dec 2018	682		129	15	57
Jan-Mar 2019	388		169	15	74
April-June 2019	434	223	137	15	37
July 2019	77	87	130	5	6
Aug 2019	144	87	118	5	13
Sept 2019	153	74	97	5	17
Oct 2019	173	102	104	5	8
Nov 2019	167	89	98	5	3
Dec 2019	176	113	96	5	42
<b>TOTAL</b>	<b>3,065</b>	<b>775</b>		<b>115</b>	<b>383</b>

- 6 clients were exited to the Courtyard in Santa Ana (prior to SPA referral restrictions).
- 123 clients have been exited to Bridges at Kraemer Place in Anaheim.
- Fall/winter 2019 street exits were impacted due to addition of Illumination Foundation bridge housing beds.

To learn more about how the City of Fullerton is addressing homelessness please visit [www.cityoffullerton/homeless](http://www.cityoffullerton/homeless).

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