



FULLERTON FIRE DEPARTMENT

2020 ANNUAL REPORT



A MESSAGE FROM YOUR FULLERTON FIRE CHIEF

I'm excited to share the amazing work of the men and women of the Fullerton Fire Department in our first ever Annual Report for 2020! This serves as our opportunity to pull the curtain back and showcase the complexities of our profession and the tenacious work ethic of our members as they proudly serve the citizens of Fullerton.

We have had to overcome many challenges in 2020, including a global pandemic, extreme wildland fires, civil unrest, not to mention the everyday emergency calls for service. Our highly trained, all-hazard Firefighters, Prevention Officers, and administrative staff have continued to deliver top-shelf service to our community to make sure every citizen feels safe and protected.

The Fullerton Fire Department has been protecting the city of Fullerton since 1908 yet we are consistently evaluating our operation to verify that we are providing the most efficient and effective model of emergency medical, fire, and rescue services to meet the needs of our diverse and expanding community. While the contents of the Annual Report tend to focus on the fire department's statistical data, programs, and projects, it is the people we serve and those that serve them who are at the heart of our mission.

Respectfully,

Adam Loeser



MEET YOUR STAFF

The primary mission of the Fullerton Fire Department is to provide a range of programs designed to protect the lives and property of the inhabitants of the City of Fullerton from the adverse effects of fires, sudden medical emergencies or exposure to dangerous conditions created by either man or nature.

9 

SHARED COMMAND
STAFF

72 

FIREFIGHTERS

4 

FIRE PREVENTION
STAFF

3 

PROFESSIONAL
STAFF

1 

EMERGENCY
MANAGER

40 

CERT
VOLUNTEERS



SHARED COMMAND STAFF

Established in 2011, the cities of Brea and Fullerton combined the command staffs of the individual agencies to capture cost savings and efficiencies while still meeting the expectations of both communities for emergency services. The Shared Command Staff includes the Fire Chief, Deputy Chief-Operations, Deputy Chief- Administration/Fire Marshal, Division Chief of Training and Division Chief of Logistics, three shift Battalion Chiefs, EMS Manager, Utility Workers, and Fire Chaplain. Command Staff oversees 10 stations, 34.65 square miles, and over 100 personnel responding to 18,724 emergency incidents.



**Fire Chief
Adam Loeser**



**Deputy Chief
Operations
Brandon Coatney**



**Deputy Chief
Administration/
Fire Marshal
Christopher Nigg**



**Division Chief
Logistics
Michael Meacham**



**Division Chief
Training
Kyle Houk**



**Battalion Chief
Mark Terrill**



**Battalion Chief
Jonathan Fuggitt**



**EMS Manager
Rhonda Rosati**



**Chaplain
Fernando Villicana**



WE'RE THERE WHEN YOU NEED US

 10,300

EMERGENCY MEDICAL INCIDENTS



71

HAZMAT INCIDENTS

13,901

TOTAL INCIDENTS*

*An incident is a 911 call that generates a response from the Fire Department



393

FIRE INCIDENTS

Structure, Vegetation, Vehicle, & Dumpster



926

SERVICE INCIDENTS

Police Assist, Illegal Burn, Station Move-ups, Elevator Entrapment, Help Citizen, Powerline Problems, Investigations, Lock in/out



888

OTHER INCIDENTS

Automatic Fire Alarms, Malfunctioning Appliance, Rescue



1,323

MUTUAL AID INCIDENTS



Number of Incidents
2016-2019

2016- 15,200 incidents
2017- 14,557 incidents
2018- 14,234 incidents
2019- 14,682 incidents



TIME IS OF THE ESSENCE

MOVE TO THE RIGHT, EVERY SECOND COUNTS.

Our response time is influenced by call volume, traffic, construction and incident access, among other factors.



EMERGENCY MEDICAL RESPONSE TIMES

5:43

average dispatch to arrival time (minutes)

91%

of our dispatch to arrival times are less than 8 min

95%

of our dispatch to enroute times are less than 1 min



STRUCTURE FIRE RESPONSE TIMES

5:34

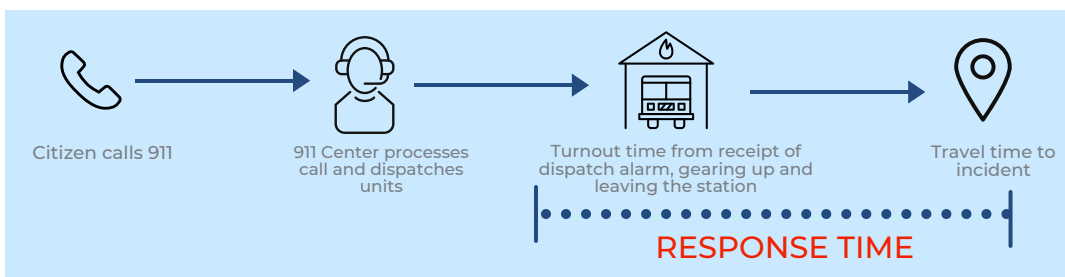
average dispatch to arrival time (minutes)

0:43

average dispatch to enroute time (seconds)

6:52

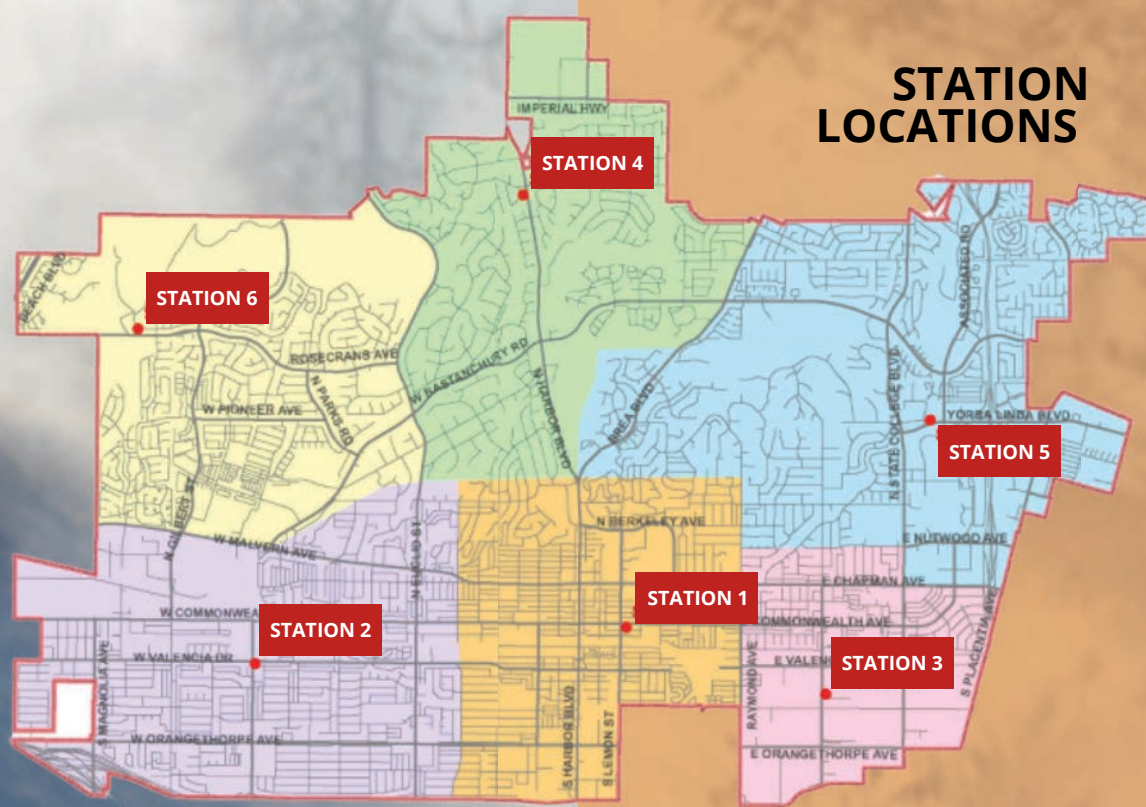
average 911 call received by dispatch to arrival time (minutes)



UNIT RESPONSES BY STATION

A unit response represents any time a unit responds within or outside of their jurisdiction. Some incidents such as fires, heavy rescue, etc., constitute multiple units responding to the same incident.

STATION LOCATIONS



4,289 UNIT RESPONSES

POLITICAL DISTRICT 5



3,497 UNIT RESPONSES

POLITICAL DISTRICT 4



1,918 UNIT RESPONSES

POLITICAL DISTRICT 5



2,298 UNIT RESPONSES

POLITICAL DISTRICT 2



2,323 UNIT RESPONSES

POLITICAL DISTRICT 2



1,759 UNIT RESPONSES

POLITICAL DISTRICT 1



TRAINING

Every year, each Fullerton Firefighter completes 192 hours of training. Fullerton Firefighters collaboratively train with other departments to address agency protocols, inter-agency communication, mutual/automatic aid agreements, operational plans and unified command.



20,270

TOTAL TRAINING HOURS



10,316

CAL-JAC* REIMBURSABLE HOURS



874

EMS CONTINUING EDUCATION HOURS



5

**MEMBERS
COMPLETED A ONE
YEAR FIREFIGHTER
PROBATION**



9

**CAL- JAC*
MEMBERS
TRANSITIONED
FROM
APPRENTICE TO
JOURNEY LEVEL**

*The CAL-JAC or the Firefighter Joint Apprenticeship Committee, is a partnership between California Professional Firefighters and the California State Fire Marshal. This partnership reimburses the department for every hour of training for each rank from apprenticeship to journey level.



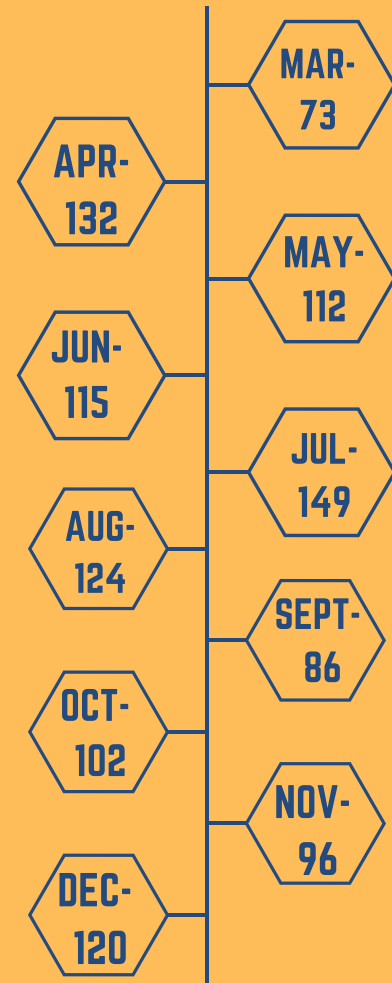
COVID-19 EMERGENCY MANAGEMENT RESPONSE



Emergency management is aimed to reduce the harmful impacts of city-wide disasters through preparedness, response, mitigation, and recovery. We reduce our vulnerability and improve our resiliency through training, response and recovery plans, grant funding, city support, and the Emergency Operations Center (EOC).

On **March 16th, 2020** the City of Fullerton declared a **Local Emergency** and activated the **Emergency Operations Center (EOC)** to best serve the community and ensure city services during the COVID-19 global pandemic. The EOC has remained active into 2021.

COVID-19 RELATED INCIDENTS TOTAL: 1,109



COVID-19 TESTING & VACCINATIONS

**DECEMBER 2020-
MARCH 2021**



1,200 HOURS

FFD assisted vaccinating first responders, emergency personnel, and OC residents at:

- NORTH Net Vaccination Point of Distribution (POD)
- Disney POD
- Anaheim Convention Center POD

FEBRUARY 2021



3 TESTING KIOSKS

City of Fullerton opens 3 COVID-19 Testing Kiosks at:

- Independence Park
- Lemon Park
- Mobile Testing at Fullerton Community Center

MARCH 2021



500 VACCINES ADMINISTERED

In partnership with Orange County Health Care Agency, the City of Fullerton hosts a COVID-19 Vaccination Clinic to vaccinate seniors (65+), adults (50+) with underlying health conditions, and those living in equity zip codes.

APRIL 2021



983 VACCINES ADMINISTERED

In partnership with Orange County Health Care Agency the City of Fullerton hosts COVID-19 Vaccination Clinic to vaccinate seniors (65+), adults (18+) with underlying health conditions, and those living in equity zip codes 482.



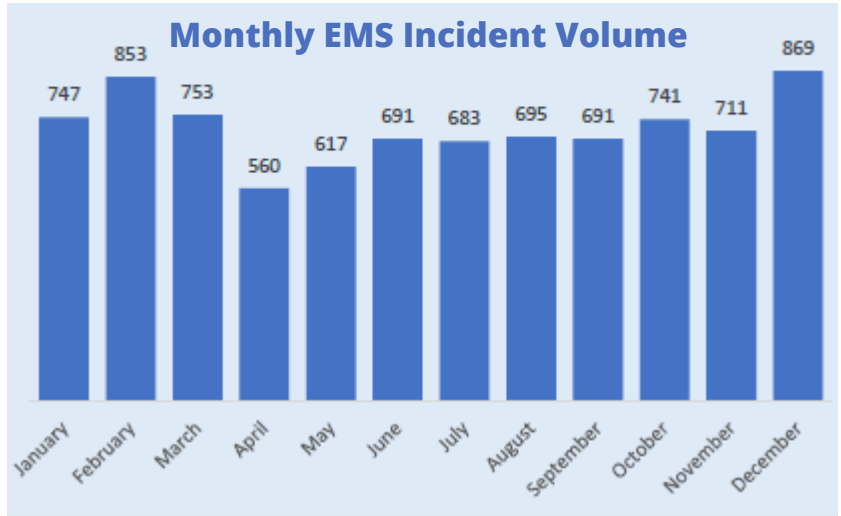
EMERGENCY MEDICAL SERVICES (EMS)



10,300

Medical Incidents

In comparison {
2019- 10,796
2018- 10,555
2017- 10,735
2016- 10,905



9,920

Patients received advanced life support (ALS) from our Firefighter Paramedics.



680

Total patients treated for cardiac arrest

↳ **163** patients were revived (ROSC).

↳ **16** times automated external defibrillator (AED) was used



AEDs are located throughout the City of Fullerton, to locate or add an AED go to <https://www.pulsepoint.org/download> or click the yellow icon on the left



FIRE SAFETY STARTS WITH PREVENTION

The Fire Department's Fire Prevention Division serves to protect the public from hazards of fire or other dangerous conditions in existing structures and premises, while also providing safety and assistance to Firefighters before and during emergency events. We are successful in this mission through fire code enforcement and comprehensive public education efforts.



5,934

Engine Company & Prevention Bureau Inspections



20

Wildland Inspections



393

Fire Investigations



80

Fire Code Permits Issued



282

HazMat Inspections



285

New Construction Inspections

Numbers are reduced due to COVID-19.

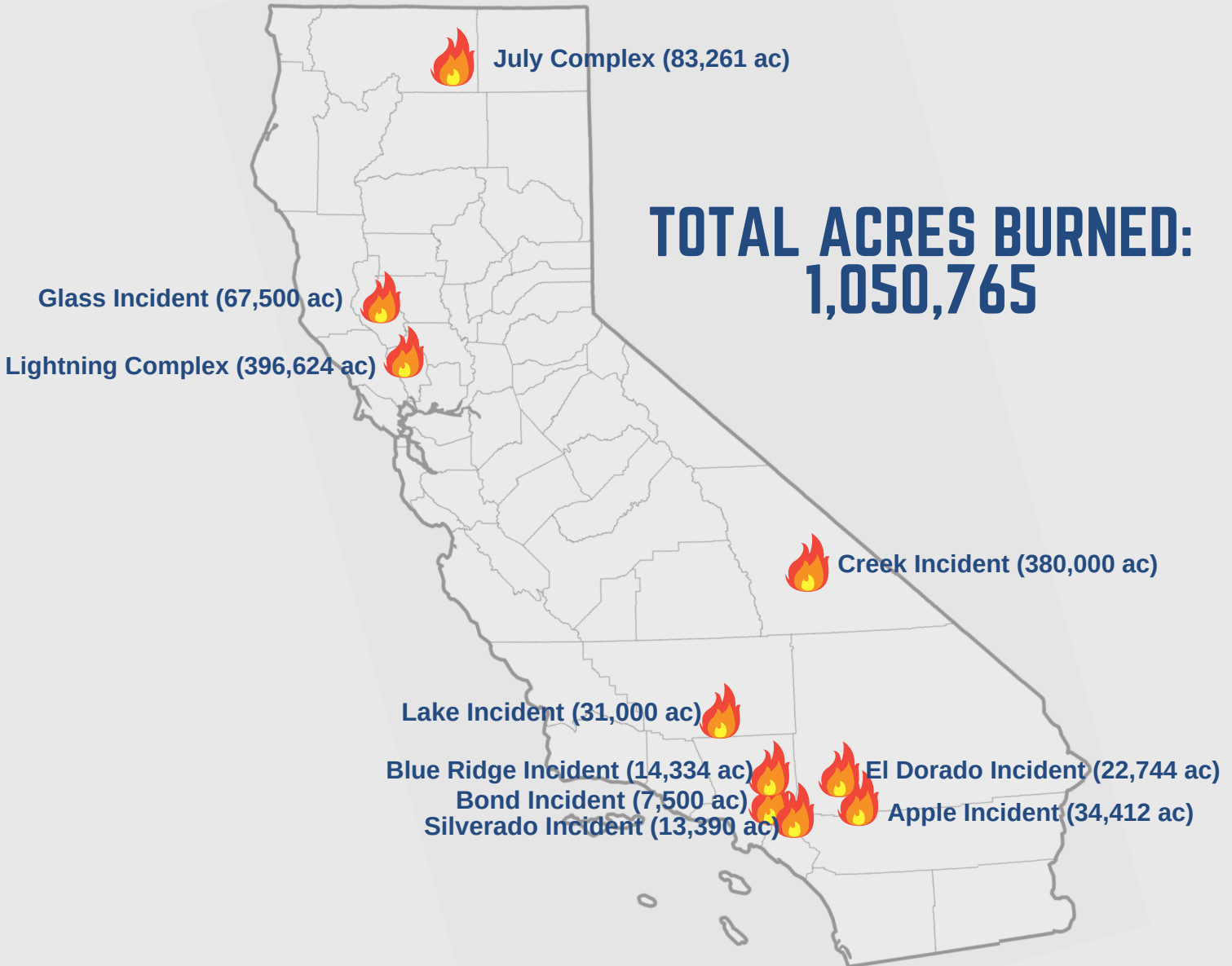
ARE YOU PREPARED FOR A FIRE?

https://www.cityoffullerton.com/gov/departments/fire/fire_prevention/default.asp



LENDING A HELPING HAND...

Fullerton Fire is proud to provide all hazard mutual aid assistance throughout California to other fire departments across jurisdictional boundaries. In 2020, your Fullerton Firefighters aided in the following wildland incidents:



FULLERTON FIRE DEPARTMENT WOULD LIKE TO THANK...

2020 RETIREES-
THANK YOU FOR YOUR YEARS OF SERVICE AND BEST OF
LUCK IN YOUR FUTURE ENDEAVORS.



ROLAND GARCIA
FIREFIGHTER
26 years



BIL GALLIO
CAPTAIN
25 years



KATHY SCHAEFER
DIVISION CHIEF
30 years



JAMIE NEWTON
DEPUTY CHIEF
26 years

FULLERTON CITY COUNCIL &
THE FULLERTON FIREFIGHTERS ASSOCIATION-
WE APPRECIATE YOUR SUPPORT & PARTNERSHIP.



Fullerton City Council
Bruce Whitaker, Mayor
Nick Dunlap, Mayor Pro-Tem
Fred Jung, Councilmember
Jesus Silva, Councilmember
Ahmad Zahra, Councilmember



CITIZENS OF FULLERTON-
WE ARE HERE FOR YOU 24/7, 365 DAYS A YEAR.
THANK YOU FOR ALL OF YOUR CONTINUED SUPPORT.
NEVER HESITATE TO CALL!



9/11 Salute



CONNECT WITH US

WWW.CITYOFFULLERTON.COM/GOV/DEPARTMENTS/FIRE

312 E COMMONWEALTH AVE., FULLERTON, CA 92832

CONTACT US: (714) 738-6500

