



# CITY MANAGER'S WEEKLY REPORT

- FULLERTON, CALIFORNIA -

## City Manager's Message

September 25, 2020



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Census 2020 is coming to an end! The Census is vitally important to Fullerton as it determines how much federal funding we receive for everything from Community Development Block Grants, to federal street funding grants, CARES Act funding for COVID-19 and other grant opportunities. If you have not yet submitted your Census form, please do so and help out Fullerton. For more information, please go to [www.2020Census.gov](http://www.2020Census.gov).

### Citizens Academy in Spanish Concludes.

The City's first Citizens Academy held all in Spanish concluded on Thursday, September 24th. Approximately 25 residents 'graduated' after four sessions geared towards increasing knowledge of the City and its operations. Sessions included information from various Department's to include a full session on Police, Public Works, and combined sessions on Administration, Parks & Recreation, Community Development, and the final night of Library and the Fire Department. The Academy was held in the Library Conference room to allow for proper social distancing and face coverings were a must! The graduates expressed thanks for obtaining a better understanding of City operations, for meeting various City staff members including Department Directors, and stated that the presentations and increased understanding greatly helped clarify community perceptions of services and City decision making. The City looks to hold multiple sessions in 2021 and looks forward to holding in-person sessions when possible.



# CITY MANAGER'S MESSAGE, CONT.



## City of Fullerton Community Services, Street Repair and Emergency Response Measure

Fullerton's top priority is maintaining quality of life and public safety of all our residents, while remaining committed to long-term financial stability. Though the City has been proactive and reduced expenses wherever feasible, over the past several decades, the City of Fullerton's revenues have not kept pace with rising costs of providing the services to a full-service, older city. The quarantine and related steep downturn in economic activity has only exacerbated this situation. Without additional funding, previous service levels are no longer sustainable, even after our economy gets back to normal.

### Protecting Emergency Response Services

Fast 911 response times are critical to saving lives. However, cost cutting measures, including maintaining vacant police positions, facility closures and service cuts are not sustainable solutions. 80% of 911 calls are for medical emergency assistance. Additional funding is needed to ensure Fullerton residents have enough firefighters, paramedics, police and dispatchers to respond quickly to 911 emergency calls.

### Repairing Streets and Roads

Independent engineers recently rated Fullerton's streets and roads as the worst in Orange County. Damaged roads impact safety for drivers, pedestrians and bicyclists and result in costly pothole-related car repairs. Waiting to address these repairs causes them to worsen, costing us all more in the future.

### Addressing Homelessness

Homelessness in Fullerton is a crisis. Improving access to local homeless prevention services, including job training, health and mental health services, will help prevent home evictions and address homelessness in Fullerton.

### Local Funding Measure

To provide stable, local funding to meet these local needs, the City of Fullerton City Council voted to place a 1.25% sales tax measure on the November 2020 ballot. The measure would generate approximately \$25 million annually in locally-controlled funding. Funds from the measure could be used to:



Maintain 911 emergency response services and keeping public areas safe and clean



Repair streets, roads and potholes



Address homelessness



Retain local businesses and jobs



Maintain youth programs; anti-gang programs



Protect senior programs

### Strict Fiscal Accountability & Citizens Oversight Required

The measure would require strict fiscal accountability, including public disclosure of spending, mandatory annual independent financial audits and citizen oversight. All funds would remain in Fullerton and could not be taken by the County or State. Groceries, prescription medication and other essential items are exempt from sales tax.



An independent review conducted by a committee of Fullerton residents, tasked with advising the City Council on the City's infrastructure found that *"The condition and funding of our streets is the single most critical problem ... and must be addressed immediately."*<sup>1</sup>

— Infrastructure and Natural Resources  
Advisory Committee (INRAC) Report

1. [www.tinyurl.com/yym63ds7](http://www.tinyurl.com/yym63ds7)

To learn more, visit our website at [www.CityofFullerton.com](http://www.CityofFullerton.com) or call (714) 738-6311.







## CITY COUNCIL MEETING PREVIEW

During the COVID-19 pandemic, the City Council and all City Commissions/Committees may conduct meetings via video conferencing, per exemptions allowed under the Governor's Executive Order N-29-20. All agendas can be found online by clicking [here](#). Comments on agenda items can be e-mailed before the meeting to [cityclerksoffice@cityoffullerton.com](mailto:cityclerksoffice@cityoffullerton.com). Council meetings are also broadcast live on [Channel 3](#), Facebook Live, and streamed online.

### **Agenda Forecast for Tuesday, October 6, 2020 is:**

*(Please note that the Agenda Forecast is a best attempt to list those items that are planned to be included on a future agenda. Due to differing circumstances, items may be included on the forecast but moved to a subsequent meeting. Items may also be added at the last moment, and therefore not on the forecast. Items not listed in any form of priority or placement on agenda.)*

### **The October 6, 2020 City Council will be held in the City Council Chambers.**

Social Distancing and Face Covering requirements are in effect for members of the public. Limited public capacity is available in the Council Chambers and additional overflow was available. In person Public Comments are allowed but e-comments and emailed comments are highly encouraged.

### **City Council Meeting Minutes**

#### **Proclamation: National Domestic Violence Awareness Month**

#### **Fullerton Municipal Code Amendments Pertaining to Regulation of Commercial Cannabis Activities**

#### **Mayor / Mayor Pro Tem Rotation Policy**

#### **Covid-19 Fee Waiver Updates and Direction**

#### **Professional Services Agreement For Grant Writing And Advocacy Service With Townsend Public Affairs, Inc.**

#### **License Agreement With Raytheon Company For Water System Well 9**

#### **Use of Asset Seizure Funds to Purchase Leica Laser Scanner For Accident Reconstruction**

#### **Fullerton School District Use of City Facilities**





## COUNCIL CANDIDATE FORUM



LEAGUE OF  
WOMEN VOTERS®

### CANDIDATES FORUM FOR FULLERTON CITY COUNCIL THURSDAY, OCTOBER 1 AT 6:00 P.M.

- Due to the Coronavirus COVID-19 pandemic, an in-person forum will not be held.
- The forum will be broadcast live on Spectrum Channel 3, AT&T U-Verse Channel 99 and [cityoffullerton.com/FTV3](http://cityoffullerton.com/FTV3)
- Questions for candidates are to be submitted to Deborah Vagts at [dvagts@gmail.com](mailto:dvagts@gmail.com) no later than Monday, September 28 at 6:00 p.m. On the subject line of your email, please enter "Fullerton City Council Candidates Forum". All questions will be reviewed prior to the forum to eliminate duplicate and inappropriate questions.

The League of Women Voters is an organization that does not endorse candidates or political parties. It does encourage the informed and active participation of citizens. To be better informed, tune in to the Candidates Forum for Fullerton City Council on October 1 at 6:00 p.m.



[www.lwvnoc.org](http://www.lwvnoc.org)

PO Box 3073 Fullerton CA 92834

(714) 254-7440





# OC ANIMAL CARE CENTER SERVICES



OC Animal Care



## Deena

**Id# A1692993**  
**Black/White**  
**Scottish**  
**Terrier Mix**  
**Female**  
**9 Years Old**



Call us at 714-935-6848 to schedule  
an adoption appointment.

[www.ocpetinfo.com](http://www.ocpetinfo.com) • (714) 935-6848



/OCAAnimalCare

Deena is a spunky girl who just loves belly rubs. Her gusto for life is beyond contagious and she cant wait to meet new people! This sweet girl has been in playgroups with other small dogs and loves receiving all the attention she can get. Deena would love a home where she is able to go on long walks. She loves being apart of the fun and cant wait to meet her new family. Please help Deena find her fur-ever home.



### Family Fur-st

— DRIVE THRU —

## Pet Food Pantry

**AT OC ANIMAL CARE**  
1630 VICTORY RD. | TUSTIN | CA | 92782



**All pet owners in need welcome!**  
\*Dog, Cat & Rabbit food while supplies last. Held the second Saturday of every month.

Located in OC Animal Care's public parking lot off Red Hill Ave. and Victory Rd.

**Saturday, September 12th**  
**From 8:00 a.m. to 10:00 a.m.**

Want to help? Donate pet food using the Animal Assistance League of Orange County's Amazon Wishlist!  
(Use this QR code or visit their website at [www.aaloc.org/donate](http://www.aaloc.org/donate))



For more information visit [www.ocpetinfo.com](http://www.ocpetinfo.com) or call (714) 935-6848

Brought to you by these community partners:





# OC ANIMAL CARE CENTER SERVICES



OC Animal Care



Let's Paws



## Hot Weather Pet Safety Tips

### Never Leave Your Pet in the Car

Never leave your pet alone in a vehicle, even with the windows cracked; it only takes a few minutes for the temperature inside to reach 160 degrees. If you see an animal in a hot car, try to locate the owner or call 911!



### Watch out for Hot Pavement

Don't leave your pet standing on the hot pavement and keep walks to a minimum. Remember, if it's too hot for bare feet, it's too hot for bare paws!

### Always Provide Water & Shade

Bring your pet inside during the hot day and let them rest in a cool part of the house. Be sensitive to the needs of older, obese or short nosed dogs who are less tolerant of the heat and should be kept indoors in air-conditioning as much as possible.



### Limit Exercise

Limit dog walks and exercise on hot days. Don't let playful pets overexert themselves in extremely warm weather. Exercise in the early morning and late evening to avoid the heat.

### Watch for Signs of Heatstroke

Excessive panting, excessive drooling, high heart rate, discolored gums, mobility problems, high body temperature, vomiting and diarrhea. If your pet is experiencing these symptoms, contact your vet immediately!



For more pet safety tips, visit [www.ocpetinfo.com](http://www.ocpetinfo.com)

# Hot Weather ← Tips

# Low-Cost Drive-Thru Vaccines →



## LOW-COST "DRIVE-THRU" DOG & CAT VACCINE CLINICS



♥ Hosted by Orange County Animal Care ~ Services provided by H.E.A.R.T ♥

**FIRST THURSDAY evening of every month  
by RESERVATION ONLY**

Orange County Animal Care (front parking lot)  
1630 Victory Road, Tustin, CA



**WE CANNOT ACCEPT RESERVATIONS LATER THAN 72 HOURS  
PRIOR TO THE CLINIC YOU WISH TO ATTEND**

**NEW PROTOCOLS HAVE BEEN IMPLEMENTED FOR EVERYONE'S SAFETY:**

- ▼ Pet owners must remain inside their vehicles.
- ▼ Pets will be seen in the order of arrival.
- ▼ You must wear a mask covering your nose & mouth when our staff approaches your vehicle.
- ▼ If your dog is not friendly to people or may be fearful of strangers, please bring a muzzle to place on your dog only at the time our staff is getting ready to approach your vehicle.

**To make a reservation go to the "CLINIC SERVICES" page on our website at [heart4pets.org](http://heart4pets.org).**

**PETS MUST BE HEALTHY IN ORDER TO BE VACCINATED. WE CANNOT VACCINATE A PET WHICH:**

- ✓ Has ever had an adverse reaction to a vaccine
- ✓ Is nursing puppies or kittens
- ✓ Has shown any sign of illness in the past 2 weeks
- ✓ Might be pregnant

**DOG VACCINES:** Rabies (Timersol Free - 1 or 3 yr) \$7 • DHPP \$23 • Oral Bordetella \$10 • Lyme \$25

**CAT VACCINES:** Rabies (Purevax - 1 yr) \$23 • (Purevax - 3 yr) \$49 • FVRCP \$23 • FeLV \$25

**MICROCHIP:** Includes AVID PetTrac Registration: \$30 • NAIL TRIM \$12 • ANAL GLAND EXPRESSION \$10

**DE-WORMING for DOGS & CATS:** \$15 - \$35 per dose (price depends on type of de-worming & on pet's weight)

**CONTRAGARD:** (1-dose topical de-wormer for cats) When available: \$20

**FLEA & TICK CONTROL FOR DOGS:** NexGard Chewable Tablets (3 mo supply - any size dog) \$54

(The sale of NexGard & Contragard is subject to availability of stock on hand).

\$3 Haz. Mat Disposal Fee for each pet and \$3 Convenience Fee for each credit card payment  
will be added to the total amount of your transaction.

If you do NOT have internet access, please call us at (714) 993-9193.





# SERVICE ANNOUNCEMENTS

Carve out a  
new tradition.

## Give Blood!



**American  
Red Cross**



### Troy High School's Community Blood Drives

Location: First Evangelical Free Church (Gym)  
2801 N. Brea Blvd.  
Fullerton, CA 92835

**Wednesday, October 14, 2020 (2pm–8pm)**

**Thursday, October 15, 2020 (2pm–8pm)**

**Friday, October 16, 2020 (2pm–8pm)**

**ALL DONORS AND STAFF WILL BE SCREENED BEFORE ENTERING THE DRIVE.**

Please schedule an appointment online by visiting [www.redcrossblood.org](http://www.redcrossblood.org) and enter  
sponsor code: **TROYfullerton** or call **1-800-RED-CROSS**.

Picture ID Required.

We are **ONLY** accepting appointments to help maintain social distancing.  
Only healthy donors will be allowed inside.

1-800-RED CROSS | 1-800-733-2767 | [redcrossblood.org](http://redcrossblood.org) | Download the Blood Donor App

©2019 The American National Red Cross



# Public Works

## Water Division Updates

### Meter Shop

Meter Shop staff perform meter reading duties and respond to service calls during normal hours of operation and callouts after hours. In addition, they also turn water services on or off based on residents' needs, post water service accounts, replace water meters, water meter boxes/lids and perform repairs/tests on water meters.

#### Meter Shop Summary (9/12 – 9/18/2020)

Callouts	14
Service Calls	29
Meter Reads	1261
On/Off	71
Postings	0
Lid/Box Replacements	8
Meter Repairs/Tests	8
Meter Replacements	15

### Water Production

Staff perform a variety of field lab sampling as required by the state of California. This includes water samples from our wells, reservoirs and water distribution system. Control valves and plug valves regulate water between different pressure zones or elevations within the water system and require preventative maintenance (PM). Well production is a total of gallons produced from City water wells, and MWD production gallons reflect water purchased from Metropolitan Water District.

#### Water Production Summary (9/12 – 9/18/2020)

Volatile Organic Compounds/	136
General Physical Samples	
Bacteriological Samples	52
Control Valve PM	4
Plug Valve PM	0
Well Production Gallons	141,310,000
MWD Production Gallons	37,593,000

### Water Distribution

This Division is responsible for the maintenance of the water transmission and distribution system that delivers water to City residents, businesses, and industries. The water transmission and distribution system consists of 430 miles of water pipeline, more than 31,500 metered services, 4,000 fire hydrants, and 12,000 valves. On an annual average, we respond to 4,600 underground service alert tickets.

#### Water Distribution Summary (9/12 – 9/18/2020)

Water Main Breaks	5
Valve Replacements	0
Water Service Replacements	1
Water Service Repairs	1
Angle Stop Replacements	4
Meter Replacements	0
Fire Hydrant Replacements	1
Fire Hydrant Repairs	2
Fire Hydrant PM's	56
Fire Hydrant Flushings	60
Mainline Valve PM's	81
Respond to USA Requests	86
Water Dig Outs	0
Shutdowns/Reopens	2





# Public Works

## Trail Repair & Water Quality

### Juanita Cook Trail

Public Works/Landscape employees repaired Juanita Cook trail on Friday, September 18. The switchback needed general maintenance to get it back into original condition for outdoor enthusiast to enjoy. Staff installed fresh decomposed granite (soil) with a stabilizer that compacts and stays in place well. Fullerton is rich with recreational trails which are spread throughout the city.



### Water Quality Specialist

The Water Quality Specialist monitors routine and main break bacteriological results and takes action if a positive sample is detected. Per California regulation, water services that present a hazard to the water supply are required to have a backflow prevention device to prevent polluted or contaminated water from entering the potable water system. These devices must be tested yearly to ensure they are in working order. The Water Quality Specialist is also responsible for water conservation complaints and assists in responding to billing disputes.

#### **Water Quality Specialist Summary (9/12 – 9/18/2020)**

<b>Total Bacteriological Samples sent for testing</b>	54
<b>Positive Bacteriological Samples</b>	0
<b>Backflow testing results processed</b>	40
<b>Follow up water conservation contacts</b>	0
<b>Water bill disputes</b>	1





# Public Works

## Water Repairs

On August 18, a Water Construction Repair Crew responded to 400 East Hermosa Drive to repair a water main break. The crew installed nine feet of eight-inch-diameter ductile iron pipe to make the repair. The bolts on the repair coupling were covered with a protective coating, and the newly installed water main utilized a plastic sleeve to promote corrosion protection. Our Street Division will make repairs to the street as soon as possible.







# Parks & Recreation

## Senior Services

The Parks and Recreation Department is **STILL CONNECTING & SERVING** our senior community.

Senior services during COVID-19 include: Meals on Wheels OC food distribution and home delivery, grocery box distribution, emergency feeding assistance, and regular wellness reassurance calls to our community members. Through our partnerships, we have been able to provide 13,364 seniors with food and other essential services.

Did you know? Many of the senior enrichment programs, exercise classes, and support groups that were offered in person at the Fullerton Community Center before the pandemic, are currently available online in virtual format. For a full listing of the links to various classes and support groups currently available, please check the resource page on the Fullerton Community Center's website at: <http://fullertoncommunitycenter.com/resourcesforolderadults/>.

### Emergency Preparedness Kits

The City of Fullerton, in partnership with the County of Orange, Office on Aging is working to keep our older adult community prepared for any emergency. Emergency preparedness kits are free for older adults 60+ and will be passed out on the last Monday of each month. The next drive-through contact-less pick-up will be Monday, September 28th from 10am to 12pm at the Fullerton Community Center. Limited supply, register by calling 714-738-6575.

### Senior Grocery Program

Due to changes with our partner Second Harvest Food Bank, the senior grocery distribution time has shifted to 3pm-4:30pm every Thursday. Seniors in immediate need of food assistance are encouraged to call 714-738-6575 for referral services.

### Activity Packets

The Fullerton Community Center has been staying connected by offering activity packets to our senior patrons. We are pleased to announce that the third packet in the series is now available for download and distribution. The packet consists of local resources for food and other essentials, at-home exercises, and an assortment of puzzles and games. We hope the activity packets are a nice break from the seniors' routines and help keep them entertained while at home. The activity packets are passed out during our distribution events and are available for download here: <http://fullertoncommunitycenter.com/seniorservices/>



# Parks & Recreation

## Art, Fullerton on Foot, and Feed Fullerton

**Art at Home: A Course in Creativity** is the Fullerton Community Center's newest way to bring you educational art opportunities in the comfort of your own home. Courses are designed with older adults in mind, but are multi-generational and appropriate for all ages. Instructional guides and video tutorials are provided by the City's Education Coordinator. All courses are created with a custom theme and include all necessary materials/ supplies conveniently packaged. Art at Home is provided at no cost for older adults ages 60+.

In honor of the changing season, our next Art At Home Course is Watercolor Fall Leaves. For this project, slated for distribution on October 6, participants will experiment with sponge and kosher salt painting techniques to create a beautiful, original watercolor suitable for framing. Registration for Art At Home

### **Discover Fullerton on Foot**

The Community Center's newest program to keep seniors and others active is now up and running (or walking.) **Fullerton on Foot** is a monthly guided walking tour of interesting sites around town, hosted by knowledgeable Parks and Rec staff and posted on the Community Center's YouTube Channel. The second tour, **New Deal Fullerton** launched September 21. The Education Coordinator will discuss how the Great Depression (1929—1939) impacted every aspect of life, prompting a response from the Federal Government unlike any other in American history. By the time the decade was over, Fullerton, along with hundreds of towns and cities across the land, was fundamentally transformed by programs from Franklin Delano Roosevelt's "New Deal." On this 30 minute walk, we visit several of Fullerton's notable WPA (Works Progress Administration) projects, and learn how Fullertonians pulled together to help each other during the roughest times. Check our website for more information and the link to register: <http://fullertoncommunitycenter.com/discoverfullerton/>

Seniors and their loved ones are encouraged to call 714-738-6575 to be advised about the current programs and services that are being offered. Referrals to County resources and other services can also be provided. Please see the Fullerton Community Center website ([www.fullertoncommunitycenter.com](http://www.fullertoncommunitycenter.com)) for a full list of programs and services, and a comprehensive list of referrals to outside agencies.

### **Feed Fullerton**

Spaces are still available for the Feed Fullerton program. So far we have connected over 250 low-income households with over 3,000 nutritious meals from 20 participating Fullerton restaurants. If you wish to participate or know of anyone that can benefit from this program please use the link below. Patron eligibility is based on Fullerton residency and income levels. Participants are accepted for two month enrollment periods where they receive 12 meal vouchers to be redeemed for specialty Feed Fullerton menu items at participating restaurants. Additional information, applications, and participating restaurants can be found at

[www.fullertoncommunitycenter.com/feedfullerton/](http://www.fullertoncommunitycenter.com/feedfullerton/)



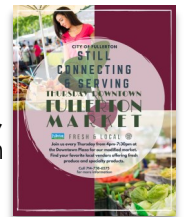


# Parks & Recreation

## Downtown Market & Museum Center

### Thursday Downtown Fullerton Market

Come enjoy fresh, locally grown fruits and vegetables, honey, almonds, and flowers. Hummus, spreads, and breads also available. Market opened from 4 p.m. to 7:30 p.m. at the Downtown Fullerton Plaza - Market address is 121 E. Wilshire Avenue.



### Fullerton Scavenger Hunt - recap

It's a wrap! This successful event was designed to get people out of their homes for a fun, safe and completely contact-free activity. Participants were required to go to 10 of our city parks in order to decipher a code. The idea behind the hunt was to get people discovering Fullerton parks and enjoying the outdoors. Participants also had the opportunity to enter a raffle for variety of donated prizes including a \$500 Disney gift card. In order to enter the raffle, participants sent us the decoded message as well as a selfie of their group participating in the event. The Scavenger Hunt videos got over 4,600 views and we received 112 group entries for the raffle. Our grand prize drawing took place September 21<sup>st</sup> and winners were notified via email or phone call. Due to the success of the program, the Scavenger Hunt will be active until the end of September. There will be no prizes, but participants still have the opportunity to experience the Fullerton Scavenger Hunt.

### Fullerton Museum Center

#### ♦ FMC & ME New Exhibit:

Over these nearly fifty years, the Fullerton Museum Center has inspired us, entertained us, challenged us, and been a catalyst for growth and debate. Now, almost 5 decades later, the Fullerton Museum Center is seeking the artistic talents of the community it serves. "The FMC and ME" exhibit, scheduled for opening on September 3rd, will be a celebration of art in Fullerton for and by museum patrons and friends. Art panels will be available to the community at no cost to use as the basis of their artwork recognizing their memories and feelings of what the FMC has meant to them. The museum galleries are currently still closed due to Governor's orders but "The FMC and ME" exhibit will be on display during the Farmers Market in the Downtown Plaza from 4:00 pm – 7:00 pm on Thursdays only. All artworks will be for sale with the proceeds going to the Fullerton Museum Center Association to secure the next 50 years of arts and culture in Fullerton.

#### ♦ Kids Art TO GO:

Back by popular demand and thanks to the Fullerton Fire Association and Councilmember Zahra our FMC Kids Art TO GO will be distributed weekly during the Downtown Fullerton Farmers Market. The Museum, even though still temporarily closed to the public, will be able to provide weekly art kits. The art kits are recommended for ages 6-12 and these pick-ups are available on the Museum patio on Thursdays from 4:00 pm – 6:00 pm.

#### ♦ Gift Shop:

The museum may have been closed the past couples weeks to restock on some new gift shop merchandise but our gift shop will be back open starting Thursday, September 3<sup>rd</sup> from 4:00 pm – 7:00 pm. Come in and check out our new merchandise.



# Library

## World Book Online: A Fantastic Resource For Kids And Their Adults

A mainstay of FPL's digital library, World Book Online offers five different components with something for everyone. Many of the articles found in World Book Online Kids, World Book Online Info Finder, World Book Online Reference Center and World Book Discover can be translated into any of 30 different languages including Chinese, Korean, and Spanish. There is also a read-aloud feature available. Each component also includes information on how to cite the articles and live internet links to more information on many of the subjects presented.



The World Book for Kids component is designed especially for children grades 1-5. It features bright colors, lots of graphics, easy-to-read content, and simple navigation. In addition to articles on a variety of subjects World Book Kids also offers interactive games and activities for children to do. For educators there is a section called "Teach it" which includes lesson plans, printable worksheets, and learning activities correlated to national standards.

World Book Online Info Finder is for students grades 4 through 12. It includes all the articles from the 22 volume print set plus thousands more. It boasts more than 40,000 encyclopedia and reference articles. Included are several sections to explore including a research tools section, as well as a biography center with 10,000 biographies, a map section with interactive maps and outline maps, and also a section of science projects and experiments.

World Book Online Reference Center is for grades 7 through adult and is tailored for the needs of High School and above. It includes both primary and secondary source materials, e-books, and multimedia. Resources include lots of research tools that allow students to customize and save their work.

World Book Discover is a reference resource for students reading below grade level because of language or learning difficulties. It is geared for grade 6 and up. The collection includes many different parts including reference articles, learning and life skills activities, multimedia, and interactive videos, and a section for educators.

The fifth component of the World Bok Web is Enciclopedia Estudiantil Hallazgos. Described as "the optimal beginner's Spanish language reference tool, the site offers a Spanish visual dictionary, dozens of hands-on activities, a special section on the world of animals and bilingual features which allows user to switch between Spanish and English.

Check out all that World Book Online has to offer at [www.fullertonlibrary.org](http://www.fullertonlibrary.org).





# Library

## FPL's New Children's Programs Are Here!

No matter what the circumstances, FPL's Children's Library is here to help bring the joy of books to our favorite library patrons: the kids! Enjoy a variety of storytime programs brought directly to you by our dedicated Children's Services librarians as they read books, sing songs, lead fingerplays, and even break out the puppets!



Find out more about Read with the Dogs, Little Spoonfuls, Story Break, Puppet Posts and other virtual programs at <https://www.fullertonlibrary.org/kidszone/programs>.

## There's Never Been A Better Time To Use Your DIGITAL Library!



There's never been a better time to use your library, and people are noticing. Checkouts of free e-books and audiobooks on our popular [Overdrive](#) service is up 98.5%, and use of our digital magazines on [RBDigital](#) is up 81.6%! Picture books, school projects, fiction, mysteries, cooking, home improvement, self-help, business—whatever you're interested in, we've got it.

## Stay Up To Date With The FPL CONNECT Newsletter

Subscribe to FPL Connect, the Fullerton Public Library's weekly newsletter, featuring timely stories that encourage readers to explore library programs, services, and events. Stay up to date on FPL's virtual programs for children, like Read with the Dogs: Home-style Edition, Little Spoonfuls, Story Break, and Puppet Posts. For older library patrons, explore exciting online programs like Boardgame Empire: Online Edition, The Thing in the Library (our new scary book club), and Anime Afternoons (just for teens). On social media, discover new titles to download or pick up curbside and follow the Local History Room for fascinating weekly posts. FPL Connect delivers it all to your inbox. [Sign up](#) today!



# Library

## Watch Now! OnLine Holds Are Available For Curbside Pick-Up!



You can now place holds directly in our [catalog](#)! Check out our new video tutorial above. (Click on it!)

Here's how it works: When you place items on hold, library employees will pull the available items from the shelves and process them for pickup. Once the hold becomes available, you will receive an automated notification by email or phone that the items are ready. You can also check your holds status online via your account at [www.fullertonlibrary.org](http://www.fullertonlibrary.org) under the "Holds" tab in "My Account."

Once you have been notified that your items are ready, call the library Monday through Friday from 11:00 a.m. to 4:00 p.m. at (714) 738-6333 to make an appointment to pick them up. You will have 14 days from the time of notice to pick up your materials. (If you can't call, send us an email at [info@fullertonlibrary.org](mailto:info@fullertonlibrary.org).)

Due to high demand, the library requires a minimum of two to three full business days to process requests. (During this time there may also be a slight delay in our ability to reach out to you by email or phone.) We ask you to be patient as we work hard to fulfill your requests while taking extra precautions, including quarantining returned books for 96 hours, to ensure your safety.

Returns are not accepted during curbside pickup. To return your items, please use the outdoor book drop between Monday at 9:00 a.m. and Friday at 4:00 p.m.

Questions about your library account? Circulation questions can be answered Monday through Friday between 11:00 AM and 4:00 PM by phone at (714) 738-6333 or email at [circulation@fullertonlibrary.org](mailto:circulation@fullertonlibrary.org).

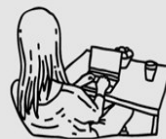
Questions about our curbside service? Click [here](#).

## CURBSIDE PICKUP

### YOUR SAFETY IS OUR PRIORITY!

#### 1 VISIT FPL ONLINE

Visit Fullerton Public Library online at [www.fullertonlibrary.org](http://www.fullertonlibrary.org) or go directly to your FPL account login page at [fullerton.ent.sirsi.net](http://fullerton.ent.sirsi.net).



#### 2 SEARCH FOR ITEMS

Search thousands of DVDs, magazines, and more for kids, teens, and adults. Can't find it? Call during Curbside hours to get help!



#### 3 PLACE YOUR REQUESTS

Log in to your FPL account to place items on hold. TIP: Your PIN number is usually the last four numbers in your phone number!



#### 4 WAIT TO BE NOTIFIED

Library staff will pull the requested items for you! Due to high demand, the library requires a minimum of 2-3 business days to process requests.



#### 5 SCHEDULE YOUR PICKUP

Call the library at (714) 738-6333 to schedule your pickup. (Press "0" to access the Curbside Pickup menu.) Available by appointment only.



#### 6 WEAR A MASK

Wearing a mask, come to the Curbside Pickup area by the main entrance of the library. If we don't come out to you, please call us.



#### 7 ENJOY YOUR ITEMS!

Take your items to go and enjoy! Items can be returned to our automated book drop between Monday at 9:00 AM and Friday at 4:00 PM.



**MONDAY - FRIDAY, 11:00 AM - 4:00 PM**





# Library

## Visit FPL On Social Media To Find Your Next Great Read!

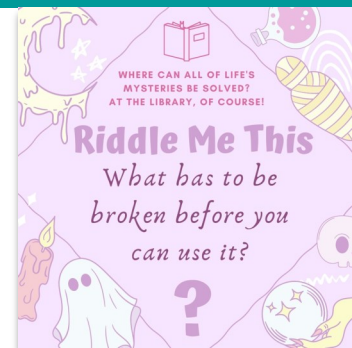


Looking to add something fun and relaxing to your morning routine? Pour yourself a cup of coffee and check out our daily “shelf browsing” posts on Instagram! Featured titles come from a variety of collections—including Adult, Children's, Young Adult, and more—so there's something for everyone. Have a recommendation? Let us know! If you see a title you like, place your hold online, wait for your item to be made ready (usually 2-3 business days), then call us to schedule a pickup time. It's easy!

Want even more? [Visit](#) our online catalog to find curated lists of the latest arrivals in [Fiction](#), [Non-Fiction](#), [Young Adult/Teen](#), [DVD's](#), [Audiobooks](#), [Picture Books](#), Children's [Fiction](#) and [Non-Fiction](#) materials, and more. It's easy to browse and find what you want!

## Visit FPL On Social Media and Guess That Book, Quote, Or Riddle!

Did you know that Fullerton Public Library offers fun daily activities, like Guess that Book (or Movie), Guess that Quote, and Riddle Me This? To participate, just visit FPL's social media pages. Will you be the first to solve our daily riddles and earn the admiration of your fellow library lovers? [#fullertonlibrary](#)



## Boardgame Empire OnLine Edition Is Moving To Saturdays!



FPL's Boardgame Empire Online program is open to everyone, with friendly and welcoming library staff members hosting game days every Saturday afternoon from 1:00 p.m. to 3:00 p.m. To participate, you will need to create a free account at [boardgamearena.com](#) and join the “Boardgame Empire” group. We hope to see you around the table soon!

# City Directory

ADMIN. SERVICES	714-738-6521	FIRE	714-738-6500
AIRPORT	714-738-6323	HOUSING	714-738-6544
BUSINESS REGISTRATION	714-738-6531	HUMAN RESOURCES	714-738-6361
CITY ATTORNEY	714-446-1400	LIBRARY	714-738-6388
CITY CLERK	714-738-6350	MUSEUM	714-738-6545
CITY COUNCIL	714-738-6311	PARKS AND RECREATION	714-738-6582
CITY MANAGER	714-738-6310	POLICE	714-738-6716
CODE ENFORCEMENT	714-738-6553	PUBLIC WORKS—ENG.	714-738-6845
COMMUNITY CENTER	714-738-6575	PUBLIC WORKS—MT.SRV.	714-738-6897
COMMUNITY & ECONOMIC DEVEL.	714-738-6541		

## DID YOU KNOW...

### Early Fullerton History

In January 1959, the carnation was formally proclaimed by the Fullerton City Council to be the city's flower. It joined the Jacaranda – the city's official tree -in the community's list of official flora. The Fullerton Rose, a hybrid flower, was developed specifically for the city's centennial celebration in 1987.



[WWW.CITYOFFULLERTON.COM](http://WWW.CITYOFFULLERTON.COM)



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