

City of Fullerton

How to Read Your New City of Fullerton Utility Bill



Your Account Details includes the Billing Period and Number of Davs of Service.



Here you'll find a graph of your usage for the past 2 years, along with your service address and meter information.



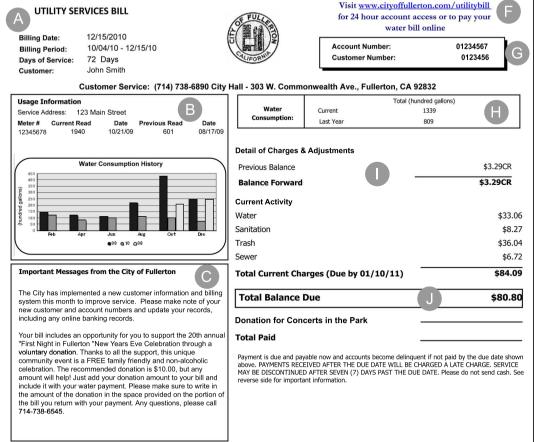
Important information will be printed in the message boxes.



Please check your contact information to make sure it is still current so that the City may contact vou in case of an emergency. Make any updates on the back of the bill in the space provided.



Be sure to check the back of the bill for detailed information on payment options. descriptions of charges and our delinquency policy.



Please return this portion with your payment and write your account information on your check

TOTAL DUE: \$80.80 DUE DATE: 01/10/11 \$ Account Number: 01234567 Donation: 0123456 Customer Number: \$ Amount Enclosed 12/15/2010

Payment is due and payable now and accounts become delinquent if not paid by the due date shown above, PAYMENTS RECEIVED AFTER THE DUE DATE WILL BE CHARGED A LATE CHARGE SERVICE MAY BE DISCONTINUED AFTER SEVEN (7) DAYS PAST THE DUE DATE. Please do not send cash. See reverse side for important information

Please make your check payable to: City of Fullerton

JOHN SMITH 123 MAIN STREET

FULLERTON CA 92833

Please check box if you have provided any customer information changes on the back of this stub.

PAYMENT PROCESSING CENTER POST OFFICE BOX 7190 PASADENA CA 91109-7190

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If you have any questions call Utility Billing **Customer Service at** $\overline{(714)738-6890}$



Detach this paystub and return with your payment. On this paystub, you will find the bill Due Date and total charges due. Please write the payment amount in the space provided. Checks should be made payable to City of Fullerton, and should always include your account number. The address on the front of this paystub must be visible through the window on the return envelope when the payment is mailed.



Here you'll find the web address for 24-hour account access, and our Auto-Pay option.



Your Account Number and Customer Number are all easy to spot at the top of the bill.



This area displays vour water consumption, comparing your current usage to that of the previous vear.



Here vou'll find billing details. Water. Sanitation, Sewer and other charges are shown separately. Sanitation is not a new charge. It was previously combined with water.



This area displays the Total Balance Due to the City of Fullerton.



Payment Due Date can be found here.